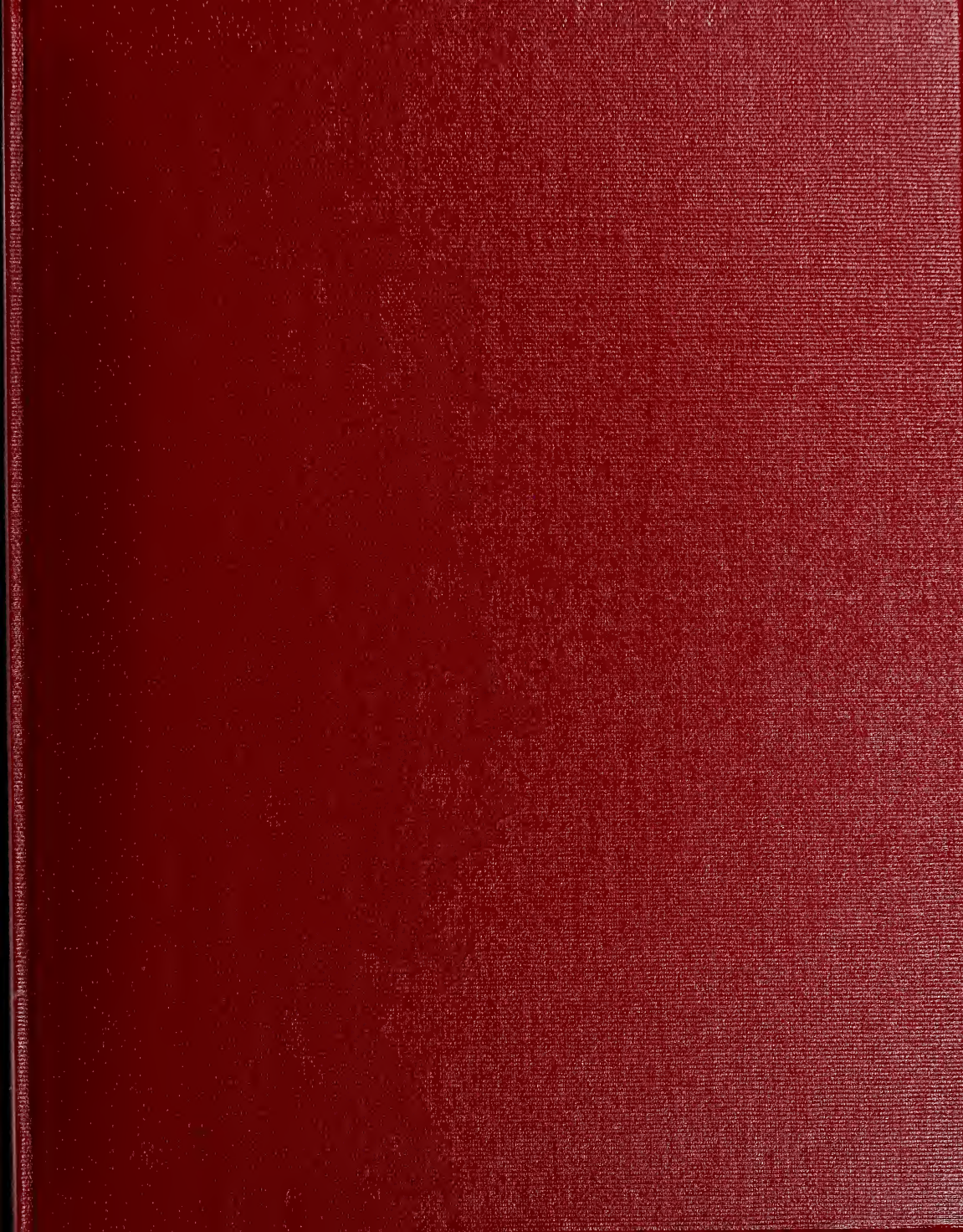






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PRESIDENT'S MESSAGE

Another year, another president, another president's message! I looked through back issues of the *Bulletin* to see what my predecessors had written and found a wide variety of messages — inspirational, informative, reflective. So, I said to myself, "You can write whatever you want!" So here you have it.

This summer has been busy, as we have striven to get the *Directory* to the printer by August 25, while at the same time the Chapter's operational forces are gearing up for the year. Hardworking and dedicated members are planning wonderful programs, interesting tours, illuminating professional development seminars, collegial student activities and lively *Bulletin* issues. All this under the eagle eyes of the Treasurer and chair of the Finance Committee, who will see that we achieve all of the above in a fiscally responsible manner. You're going to love this year!

And, there will be some changes. As most of you know, we are not having the holiday party in December; instead, you will be asked to contribute to a designated charity. Mary Lou Fox has offered to look into the many possibilities. Please call her with your suggestions. Every program this year may not involve a dinner meeting. As meal events become more and more expensive, we are thinking about trying one monthly meeting with a meeting and reception only. Terry Huwe, Academic Relations chair, is planning the student reception in the fall and perhaps another major activity in the spring. Dan Krummes and Maureen Madsen are organizing the preparation of a quilt panel in David Lewallen's memory for the James Project quilt. It's definitely not too late to get involved. Call Dan. The Fund Raising Committee has big plans for a well coordinated fundraising effort to help us provide quality services to our members without getting ourselves into hock. We're thinking about having a joint California chapters meeting, perhaps in spring of 1991 — all five chapters together to talk, listen, exchange ideas, get educated, and most

importantly, to have fun. More on this later.

The San Andreas chapter has a very popular informal summer meeting. I'm thinking it might be a good idea for us to have something similar. One chapter holds an annual "planning retreat" like the one our Executive Board had in March. Their planning retreat involves anyone in the chapter who wants to come and discuss future directions for the chapter. Perhaps we could make this the summer meeting. What do you think? The San Andreas Chapter also produces a summer bulletin. Might we want to adjust our publishing schedule? Three months is a long time to go without any communication.

The Association is planning another effort to
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FROM THE EDITOR'S DESKTOP



This year, the *Bulletin* will be co-edited by the team of Leigh Donley and Greg Fite. We expect to continue the *Bulletin* tradition of reporting news reflecting the interests of the Chapter's members. To accomplish this, we hope to balance items about our local Chapter with state and national news reported by our members. In this issue, we feature a report on the National Networking Task Force by this year's Networking Committee Chair, Angie Brunton. We've also included the long-range plan for the San Francisco Bay Region Chapter, courtesy of Frank Lopez, this year's Strategic Planning Committee Chair.

While looking forward to the year's programs, we'd also like to report on last year's successes. Tim DeWolf has contributed an article on last May's meeting, at which past Chapter Presidents representing six decades were honored. This issue also includes a message of gratitude to the Chapter from David Lewallen's sister, Debbie Kilmer, for having shared our sympathy with David's family.

We will continue several features from past *Bulletins* in future issues. Seyem Petrites will continue to keep us informed about our fellow members through *Kaleidoscope*. Members are invited to tell all in *Alter Ego*, while this year's SLA Student Chapter President, Cheryl Blair, will illuminate the *Students' Corner*. Leigh Donley will begin the *Library Profiles* series with a visit to LucasFilm. We'll be highlighting the programs arranged by Pam Handman, Director/Program, and the library tours arranged by Rita Evans, Library Visits Chair. LaVonne Jacobsen, Government Relations Chair, will keep us informed about developments in Sacramento and Washington.

We strongly desire to make the *Bulletin* interesting and responsive to the needs and interests of Chapter members, and to do that, we'll need your help. New ideas are welcome, and your contributions are always appreciated. Now that we've

mastered the challenge of producing the first issue, we'd like to get our readers involved. We look forward to next year!



Vote for Bylaws Amendments

The entire SLA membership will be asked to approve two bylaws amendments by mail ballot in November. One of the amendments will permit the Board of Directors to vote on urgent matters by telephone or mail, and the other will enable a simple two-thirds majority to approve a bylaws amendment by mail ballot.

Ballots will be mailed from headquarters during the first week of October, and must be returned by November 2. We urge you to respond. It is important that all members vote on these amendments. ■

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MAY 1989 DINNER MEETING

The San Francisco Bay Region Chapter's 1988/89 season concluded with a flourish at the dinner meeting held on May 18, 1989. The festivities began with the presentation by chapter president Elyse Eisner of the Professional Achievement Award to Jack Leister. As expected, Jack's acceptance speech was full of wit and self-deprecation. To celebrate his 65th anniversary, luminaries from the chapter's history, including past presidents (21 were there), 45-year members (6 attended) and other distinguished guests were invited and identified by white carnations. A president representing each decade spoke on the topic "1924-1989: A Retrospective of 65 Years, Along with a View to the 1990s." Comprising the distinguished list of speakers were Dorothy Williams (1930s), Anne Avakian (1940s), Alleen Thompson (1950s), Barbara Ivantcho (1960s), Nancy Baltis (1970s), Sara Crew-Noble (1980s), and Terry Dean (1990s). They were introduced by former president Dian Gilmar. The span of time represented was awesome and brought into focus not only changes (automation has certainly come a long way) but also similarities (the image of the librarian and the cost of dinner meetings were major issues 65 years ago). To complement the program, each person attending was presented with a bound volume entitled "1924 - 1989: a Retrospective of 65 Years," a fascinating collection of chapter memorabilia edited and compiled by Marie Tilson and Mary Wawrzonek. A few extra copies are still available from Marie.

The meeting was held at City Eats in the Crocker Galleria in San Francisco. Some of the guests were not served until well into the program because a large pot of rice was spilled in the kitchen. However, the Marriott Corporation, which owns the restaurant, graciously consented to reduce our bill by 20% as compensation.

Such a complicated event could not have taken place without considerable support and effort. The chapter is grateful to Mead Data Central for subsidizing the dinners of all the past presidents who attended. Thanks also go to Chevron Research for the art work, typing, word processing, paper, printing and binding needed to produce the retrospective volume. Chevron Corp. underwrote many of the miscellaneous expenses including mailing,

photocopying and telephone calls. There are also individuals to whom the chapter is indebted, including the past presidents, who helped track down their colleagues. Angela Moore-Evans engaged the restaurant and handled all the reservations with the help of Karen Thomas. Marie Tilson, with considerable help from Mary Wawrzonek, conceived the idea, found and booked the past presidents, assembled and proof-read the commemorative volume and contributed her energy and dedication in many other ways to insure the evening's success.

— Tim DeWolf

YOUR VOTE ON SLA BYLAWS COUNTS!

Last year, the SLA tried unsuccessfully to get the membership to vote on a change in the Association's bylaws because they failed to get the required 40% vote.* This unsuccessful attempt cost the SLA a little less than \$10,000. TEN THOUSAND DOLLARS!!! So please, when you receive your ballot in the mail, send it in right away.

The bylaws changes involved are:

1. You guessed it — change the 40% requirement for national ballots regarding bylaws changes to two-thirds vote of the returned mail ballots sent to the entire voting membership;
2. A change to give the Board of Directors the ability to vote by mail ballot, telephone, or electronic means whenever the Executive Board decides such a vote is needed and there isn't time to wait for a regularly scheduled meeting.

*For a detailed discussion, see *Specialist*, May 1989.

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This Will Be a Year to Remember

Greetings from the Program Committee!

We have such a stellar year planned for Chapter dinner meeting programs that excuses Like "I have to wash my hair that night" or "Not tonight, I've got a headache" will no longer hold water. I hope many of you will have attended the September meeting to hear Morris Goldstein's talk on quality control in database production and tour Information Access Company; now circle these dates on your calendars for what should prove to be seven more enlightening evenings:

Oct. 17 Muriel Regan, President, Special Libraries Association, will speak on taking risks. Also, Dan Krummes and his committee plan to display an AIDS quilt panel dedicated to the memory of David Lewallen.

Nov. 16 Jon Carroll, San Francisco Chronicle columnist, will host "A Fireside Chat with Jon Carroll." Julie Neway (Teamsearch) is arranging this meeting.

Jan. ?? Carrie Snow, comedienne, will delight us with a comedy routine. We are urging her to present her perspective on the library world. (As some of you know, she worked in the mail room of UCB's Doe Library.) Joan Galvez (Alameda County Business Library) is making arrangements with Ms. Snow.

Feb. 21 Connie Riley (Chevron Research), with Marie Tilson's (Chevron Corp.) assistance, is assembling a panel of local librarians to discuss non-traditional library services they are offering.

Mar. 21 Herbert White, Dean of the School of Library Science at Indiana University, is coming to speak to us on a yet-to-be-determined topic. For those who have taken a class from him, heard him speak, or read his "White Papers" in LJ, you know that his many views on our profession are always thought-provoking. Larry Marks (Information for Business) and Marie Tilson are working on this meeting. Members will also be invited to listen to Dr. White speak at a UC Berkeley School of Library and Information Studies' colloquium to be held during the afternoon of the meeting. Both the

dinner meeting and the colloquium will take place on campus.

Apr. 17 April's meeting will feature Leroy Cook, a private investigator who operates "Investigators Online Network," speaking on chaos in the information world. Reva Basch (Aubergine Information Services) is planning the meeting.

May 16 Our May meeting plans are still in the works. Debbie Bittner (Cetus Corporation) is working on this meeting.

Looking forward to seeing everybody,

Pam Handman (Cetus Corporation), Director/
Program Chair



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Editor's note: Frank Lopez, Chair of the Strategic Planning Committee, has submitted for publication a copy of the Executive Board-approved Long-Range Plan for the upcoming years. Please think about how you can help advance the goals of the plan.

**SPECIAL LIBRARIES ASSOCIATION
SAN FRANCISCO BAY REGION CHAPTER
LONG-RANGE PLAN 1988-91**

GOAL I. To increase participation of members in committee activities and increase attendance at Chapter meetings and functions.

Objective 1. Plan a "new member" party before the first fall meeting at which new members can meet each other, the Executive Board, and Committee Chairs.

Objective 2. Compile a booklet for new members describing in detail what participation in each committee involves, how much time is needed to participate, the benefits of participation, skills one might acquire in the process.

Objective 3. Encourage committee chairs to invite members who have not previously been active on committees to serve on their committees.

GOAL II. To establish methods of tracking income and expenditure which will bring the Chapter finances under tighter control and make the budgeting process easier to understand.

Objective 1. A closer working relationship will be established between the Finance Committee and the Treasurer, with specific joint efforts to include:

- a) Set up an electronic spreadsheet system to track monthly progress of fund allotment and expenditure and report such items accordingly;
- b) Determine from past budgets what were the actual costs of specific activities and sponsorship;
- c) Hold committee chairs accountable for budget allocations and expenditures not budgeted for.

Objective 2. Set up a Fund Raising Committee to standardize and coordinate all fund-raising activities in the Chapter. This committee will:

- a) Set up a centralized account of which companies, individuals and groups have been approached and which have contributed money for Chapter activities or programs;
- b) Write a procedure to be included in the Chapter Procedures Manual for how to solicit funds, with examples of successful appeals, appropriate gift acknowledgments, guidelines for assuring receipt of contributed funds;
- c) Report regularly to the Executive Board on fund raising activities and income.

Objective 3. Establish priorities for use of Chapter funds, such as underwriting meeting costs, sponsoring student attendance at meetings, guest speakers, financial support for elected officers represent the Chapter at the annual Winter Meeting.

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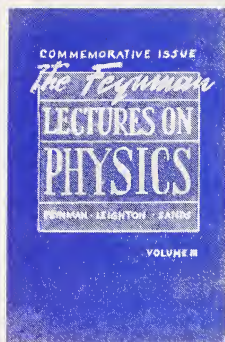
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California State Library Networking Task Force Plans

On July 21, 1989, the last general meeting for public input for Phase I of the California State Library Networking Task Force met at the Oakland Hyatt to review, one last time, the mission state-

ment, priorities and principles of networking in California. Special libraries were well represented among the 140 attendees. This meeting was one of four convened throughout the state. The group went through the agenda in an efficient manner and adjourned. The results of the meeting were then passed on to the Planning Group of the Task Force, which met in Los Angeles on August 25. The Group made additions, deletions and changes to be sent to the Steering Group, which will meet in October, and the entire Task Force, which will meet at a three-day retreat to be held in San Francisco in early December. We have high hopes that by December, we will have hammered out the words, and will be able to advance to Phase II, planning the actual network, and at the same time, providing for the funding to carry out the plans. It has been very exciting for me to be on the Planning Group, and I hope that California will be able to exhibit a network of libraries comparable to none other. I urge all

special librarians to get involved in the networking project because in the end we will all benefit from resource-sharing and education.

— Angie Brunton

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IN MEMORIAM

David Lewallen's sister has written to us from South Bend, Indiana, to express her family's gratitude for our chapter's outpouring of sympathy upon his death. This is best said in the words of the sender:

"Members of San Francisco Bay Region SLA,

"Our sincere thanks for your many kindnesses shown David during his illness and to our family since his death.

"We are fortunate to have David as son and brother and to have received the warmth his friends and associates have been kind enough to share across the miles by phone, letter, or card. Many of you have shared a fun story, and I believe it's true, 'laughter is the only cure for grief,' and certainly our love and good memories shall always live.

"Sincerely, Debbie (Lewallen) Kilmer"

(Received in May, 1989)

\$10.00 (NOCALL Member) payable to "Northern California Association of Law Libraries," to:

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MENTORS SOUGHT BY BERKELEY M.L.I.S. STUDENTS ATTENDING MONTHLY MEETINGS

The SLA Student Group at Berkeley would like to match MLIS students who attend monthly meetings with a professional who would be interested in introducing them to colleagues and sitting with them during dinner. If you are interested in taking this role with students, please call Terry Huwe at (415) 642-1705. Academic Relations would like to provide the Student Chapter with a list of interested parties.

PUBLIC RELATIONS COMMITTEE NEEDS VOLUNTEERS

We're looking for a few dedicated volunteers to help plan some public relations activities this year. If you are interested or have any ideas you would like to share, please give me a call at (415) 955-3659. Thanks. Lynn Zweifler, Public Relations Chair.

CALIFORNIA MUNICIPAL AND COUNTY CODE DIRECTORY AVAILABLE

If you do legal research, do you find it difficult to locate the charters, codes or ordinances of the various cities and counties in California? The Northern California Association of Law Libraries (NOCALL) has recently published the second edition of California's Municipal and County Charters, Codes and Ordinances: A Directory of Availability.

This directory lists the libraries, as well as the governmental sources where these laws can be purchased, researched, or photocopied. If you would like to purchase a copy of this directory, send a check for \$15.00 (Non-NOCALL Member) or

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Leigh Donley has moved from Hastings College of the Law to the Golden Gate University Law Library where she is now the Government Documents and Reference Librarian. Leigh also manages the Law Library's membership program, and can be reached at (415) 442-7260.

Deborah Fein, Director of Research for Lucasfilm, Ltd., received a screen credit for research in the summer blockbuster "Indiana Jones and the Last Crusade." Deborah has been credited for her research on a number of Lucasfilm productions. Her work phone number is (415) 662-1911.

Greg Fite has moved from the law firm of Mandels, Ripley, & Diamond in San Francisco to become Reference Librarian at the South County branch of the Alameda County Law Library in Hayward. Greg's current work phone number is (415) 670-5230.

Terry Huwe, who was formerly Law Librarian at Epstein, Becker, Stromberg, & Green, has been appointed Head Librarian at the Institute of Industrial Relations, University of California, Berkeley. Terry replaces **Nan Sand**, who has taken retirement.

Mark Mackler has become Librarian for the law firm of Kornblum & McBride. He will be responsible for library operations in the firm's San Francisco and Los Angeles offices.

Ann Porter-Roth, who co-founded Advanced Information Management, will soon be leaving to start her own consulting business in the North Bay. Her new phone number is (415) 381-8711.

Mary Woempner will soon be Information Specialist for Bain and Company, a San Francisco management consulting firm. Mary has been a Reference Librarian for Golden Gate University's General Library for over five years.

Please make sure to let Seyem Petrites or the editors know of any other job moves or other news of interest to the Chapter. Seyem promises to add more kaleidoscope snippets as the news items roll in. — d.

CALL FOR NOMINATIONS FOR THE LMD MANAGEMENT LEADERSHIP AWARD

The Library Management Division is seeking candidates for its Management Leadership Award. The award is given to a member of the Division in recognition of significant contributions to and leadership in the profession of information management during the past five years. Achievements may be in any aspect of library/information management, including but not limited to: human resources, finance, technology, planning and strategy, communication, marketing and public relations, information policy, ethics, and visionary leadership.

Demonstrated leadership in information management and management of special libraries, information centers, or entrepreneurial activities must be documented by professional talks, forums, articles, and other written communications.

Winners receive a commemorative plaque and a check for \$750, presented at the Division's
(Continued on p. 13)

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(Continued from p.1)

change the bylaws this fall. Last year's unsuccessful effort cost the Association (us) \$10,000! **PLEASE** return you ballot this time so we don't have to spend any more money or effort on this.

Lots of things to think about and it's up to you to decide what the Chapter does (or doesn't) do. Please consult the list of Chapter officers and committee chairs on the verso of the *Bulletin* cover and call any of them with your ideas, suggestions, moral support, etc. on any or all of the above.

And lastly, I just got the "Summary Sheet of Total Members in Unit" from the Association today. According to their August 1 records, we have 573 members who claim San Francisco as their primary chapter and another 126 who claim us as their secondary affiliation. I estimate that 100 members, at most, are active in the Chapter. I'm wondering what the other 473 of you are doing? Just checking to see if anyone reads the President's message! —Terry Dean

(Continued from p. 11)

annual business meeting. The first award winner was Nancy Prothro Norton, Director, Information Services Division, Martin Marietta Energy Systems in Oak Ridge, TN, for her achievements in the area of personnel management.

We urge you to suggest an LMG member who has obtained results in the management field for this prestigious award. **Please send your nominations, before December 1, 1989, to:**

Ann W. Talcott
Chair, LMG Awards Committee
32 Lake Shore Drive
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PUBLIC RELATIONS COMMITTEE NEEDS VOLUNTEERS

We're looking for a few dedicated volunteers to help plan some public relations activities this year. If you are interested or have any ideas you would like to share, please give me a call at (415) 955-3659. Thanks. Lynn Zweifler, Public Relations Chair.

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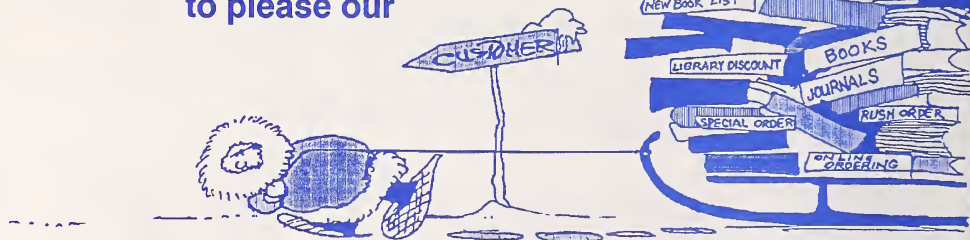
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SLA Networking Committee Report from the Annual Meeting

What follows is Angie Brunton's write-up of the Networking Committee session held in New York this year at the Annual Conference. Readers are encouraged to contact Angie for more information.
— Ed.

"Maximizing Access to Information: Networking in Special Libraries" was the title of a session cosponsored by the Networking Committee and the Information Technology Division of the Special Libraries Association held June 12, 1989 in New York. Sharyn Ladner, Chair of the Networking Committee, opened the session by defining networking, for our purposes, as a formal multitype cooperative of local, state, or national entities with requirements for membership, and involved in resource-sharing. The 1988-89 Networking Committee membership survey indicated strong member interest in education about networking.

Carol Brown of Consolidated Natural Gas Co. in Cleveland was the first speaker. Her library belongs to CAMLS (Cleveland Metropolitan Library System), which is a multitype library consortium composed of 62 member libraries with 167 outlets in the Cleveland area: 40% specials (including corporate and medical), 27% public, 28% academic, and 5% school libraries. The minimum cost to belong is \$500/year; CAMLS has an operating budget of \$312,000/year, 50% provided from local sources and 50% from LSCA Title III funds. The benefits to special libraries that belong are interlibrary loan, union lists of periodicals, photocopies and FAX services. Member libraries provide an 88% fill rate in 48 hours, and get FAX services at a 50% discount; in addition, OCLC requests are filled at \$1.30 per request. They also enjoy purchasing power in the form of discounts from Baker & Taylor, Demco, Ingram and Blackwell. In addition, special libraries meet four times a year for continuing education and workshops. They also have the opportunity to belong to Cleveland Free Net. Cleveland is the first city to provide electronic services. It began originally with Doc-In-The-Box, and, as of January 1989, a library component that includes reference services (2 days' response) has been added. Other services added include: What's

New; Library Spectrum; a discussion group; directory of libraries, and E-mail. Carol is very enthused about her library's participation, and I think everyone at the session was impressed by a system that works, as well as sounding and feeling very futuristic.

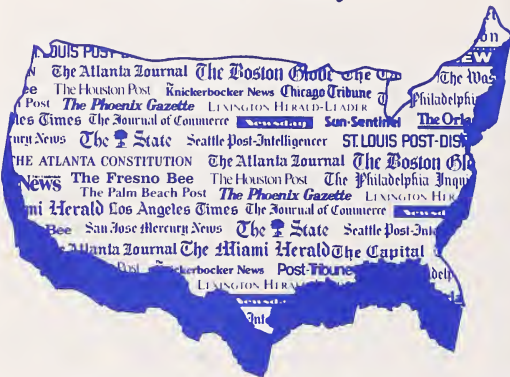
The next speaker was Harold McGinn, North Carolina State Librarian, who was instrumental in setting up the North Carolina Information Network. The state has studied means of networking for 15 years and in 1984-85, they decided to do something about it besides just talk. The network was begun as part of the state's infrastructure, specifically geared to business and education. North Carolina is a diverse state, 600 miles wide, with a juxtaposition of poverty and illiteracy with wealth and literacy. Therefore, a library network would have to serve the needs of business and education in order to bolster the economy where it is weakest. The network was made possible by the rapid development of telecommunications and the low cost of personal computers. OCLC developed the group access program and houses the database. Records are in MARC format and are updated daily. The serials union list contains some 40,000 titles and is produced manually. There are no members nor fees; the network was described as freewheeling capitalism. Everybody is equal: special=academic=public. There are no barriers to participation. The system is designed to help business, which is expected to help people help the state (tax base). This, in turn, will help the Library. Rural and special libraries are the biggest users (25%) of the services. McGinn pointed out that in creating for the future, the special needs of participants must be taken into account from the start; access to high-speed telecommunications is essential. As the technology works, it is the politics and policies that need to be worked out.

We next looked at a small non-automated network through the eyes of our third speaker, Camille Motta of the Urban Institute in Washington, D.C. She pointed out that there are more libraries in D.C. than anywhere else; however, most of them are small and offer mostly traditional library services. Most are not automated and either can't afford or don't want to become automated. The Interli-

(Continued on p. 17)

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(Continued from p. 15)

rary Users Network is non-OCLC. There are no viable networks, no good library directories, and not much else for special libraries except this network and the union list, which is its most valuable product. The IUA began in 1964 when 7 area libraries combined forces to create a union list; 34 more joined in 1966. SLA was approached for funding for the list, but turned it down; instead, funding was provided by Johns Hopkins University. A multitype network evolved in the 1970s and IUA was formally created to publish the union list, charge dues, etc. It is a network designed for small libraries consisting of 67 members in the Washington, D.C., Baltimore and northern Virginia area. Dues are \$125/year and the organization is run on the dues and sale of the union list. There is a 12-member board, all volunteer. There is no fee for interlibrary loan, and the union list is free to members. Member libraries must be established libraries; this is a resource-sharing network and all must share, not just use it. Camille was very enthusiastic about their network and feels it is a good example of what works for a small group.

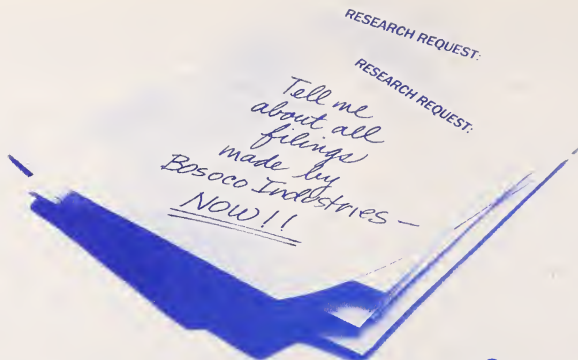
The final speaker of the day was Barbara Will, California State Library Networking Coordinator. She spoke about the theory of networking, definitions and practical applications in New Jersey and California. The first task is to obtain state funding by stressing the cost-effectiveness of networking. Multitype networks must be voluntary, with give and take; the goal is not to replace but to strengthen libraries. You must elevate the potential to provide full service and meet the needs of the members without any loss of local control. In New Jersey, they created a network from planning to implementation, employing a consensus of the needs of all types of libraries. There were 125 member libraries at the outset. Special libraries participated as full members and occupied a place on regional boards. There has been a lot of experimentation in California and the cooperative spirit exists, but there is as yet no agreement on how to formalize resource-sharing. It's a matter of economics, political clout, lack of funding, attitudes, lack of understanding, and the issues have yet to be resolved. In September 1988, over 700 library users met around the state and said "go for it!" As a

result, three groups met to develop a process for creating a network. These groups were: 1) directors of libraries (research/resource); 2) chairs and coordinators of library systems; 3) presidents of professional associations. They also created a 2000-name mailing list. 130 persons were ultimately chosen to be the Networking Task Force, which consists of three groups: 1) steering group (presidents of professional associations); 2) planning group (representatives of various professional groups and associations), and 3) resource library group (heads of large public and research libraries). These groups have met to identify services needed and wanted by participants, define the structure of the network, determine funding sources, and plan implementation. Library cooperatives may be funded as part of the plan. Barbara encouraged special libraries to participate in order to represent their interests, but she also stressed that the planning process should be fun.

The two conclusions I have drawn from this sessions are: there is no one "right" way to create a network; secondly, networking is the wave of the future. Special libraries have a chance to jump on the planning bandwagon now, and it's an opportunity we'd better take advantage of while we can. The Networking Committee of SLA urges every chapter to appoint a networking chair to act as coordinator, and every member to become involved.

— Angie Brunton





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Four members have received the San Francisco Bay Region Chapter Award for Professional Achievement since it was instituted in 1984: Betty Roth, Bill Petru, Barbara Ivantcho, and Jack Leister. The award is formal recognition of a members "notable and enduring contributions to the Chapter and the profession" and emphasizes local activity and leadership. So, your nominee need not have published articles in national journals, nor have served in any national Association office.

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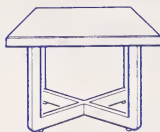
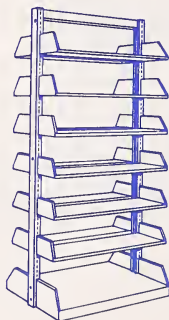
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- 20-Sep-89 SLA Joint SF & SA Chapters dinner meeting, Foster City, "Quality Control in Database Management." Contact: Miriam Ciochon, (415) 974-3215.
- 28-Sep-89 UC Extension 2-day course, "Advanced Topics in Online Searching," \$175. (415) 642-4111.
- 04-Oct-89 RLIN Search Workshop. Contact: CLASS, (408) 453-0444.
- 05-Oct-89 UC Extension 1-day course, "Cataloging Basics." Contact: (415) 642-4111.
- 10-Oct-89 SLA SA Chapter Continuing Education Workshop, "Librarians—Leaders in Information Technology." Contact: Barbara Friedrich, (408) 554-4452.
- 14-Oct-89 UC Extension 3-day course, "Computerizing the Small Library," \$165. Contact: (415) 642-4111.
- 17-Oct-89 SLA SF Chapter dinner meeting, San Francisco. Speaker: Muriel Regan. Contact: Dan Cunningham, (415) 393-4329.
- 19-Oct-89 UC Extension 2-day course, "Using Databases to Manage Bibliographic Information," \$110. Contact: (415) 642-4111.
- 24-Oct-89 SLA SA Chapter dinner meeting at Apple Computer in Cupertino, panel discussion, "Information: Whose Turf Is It?" Contact: Zohreh Imam, (415) 367-2315.
- 07-Nov-89 ONLINE '89, Palmer House, Chicago (3 days). Contact: ONLINE, Inc., (800) 248-8466.
- 11-Nov-89 California Library Association Conference (4 days), Oakland.
- 16-Nov-89 SLA SF Chapter dinner meeting, East Bay. Speaker: Jon Carroll. Contact: Catherine Ghent, (415) 981-3236.
- 06-Dec-89 SLA SA Chapter 10th Anniversary dinner meeting, which will profile Chapter's history and past presidents. Contact: Zohreh Imam, (415) 367-2315.
- ??-Jan-90 SLA SF Chapter dinner meeting, San Francisco. Speaker: Carrie Snow. Contact: Richard Geiger, (415) 777-7232.
- 21-Feb-90 SLA SF Chapter dinner meeting, San Francisco. Panel discussion on non-traditional library services. Contact: Julie Griffith.
- 21-Mar-90 SLA SF Chapter dinner meeting, East Bay. Speaker: Herbert White. Contact: Andrea Green Rush, (415) 658-2051.
- 17-Apr-90 SLA SF Chapter dinner meeting, San Francisco. Speaker: Leroy Cook, private detective. Contact: Jensa Woo, (415) 823-8000.

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VOL. 60, NO. 2 NOVEMBER/DECEMBER 1989

BULLETIN

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PRESIDENT'S MESSAGE

What is there to say after the events of the past few weeks? I am glad to report that, as of this writing, our chapter members seem to have survived the earthquake relatively unscathed, although I have not heard from everyone by any means. The earthquake and its aftermath have undoubtedly affected all of our lives; sometimes, a disaster of this magnitude helps put life back into perspective. It certainly did for me! I think we all probably experienced extraordinary acts of kindness and caring, from family and friends, or in some instances, from complete strangers. Events like this bring out the best in us, and I think we all rose to the occasion.

I have already received a call from the San Francisco Public Library asking me what kind of response they would get from SLA members if they need assistance (their stacks have totally collapsed). I assured them they would receive as much assistance as we could give. I'm sure there will be other libraries and information centers that may need our assistance and I feel confident in speaking for all of us when I offer our resources.

Along more practical lines, the October dinner meeting was obviously cancelled. Cafe Latte will return our deposit and Dan Cunningham will destroy all of the reservation checks he received. Please void your checks and be reassured they won't resurface.

Muriel Regan, the Association President and scheduled guest speaker, has offered to return to the Bay Area for a later engagement, or we might reproduce the text of her remarks in a later issue of the *Bulletin*. Stay tuned.

Just prior to the earthquake, the Board was discussing Marylou Fox's proposals concerning the recipient of the Chapter's holiday donation. Although we were interrupted before an official vote could be taken, the consensus of the Board seemed to focus on the *Chronicle* Season of Sharing Fund. In light of what has just happened, it seems most appropriate that we collectively express our commitment and support for the Bay Area and its residents by

giving as generously as we can to this very worthy effort. See the article on page 5 of the *Bulletin* that explains how, what and when.

Believe it or not, there was life before THE EARTHQUAKE, and there will be life afterward, so here's a brief review of the Chapter's activities so far this chapter-year. Terry Huwe, Chair of the Academic Relations Committee, organized a very successful reception for students, faculty, Chapter officers and Advisory Council members at U.C. Berkeley's School of Library and Information Studies. The high degree of interaction between students and SLA members indicated that this kind of recruiting effort greatly benefits both the Association and the Chapter. The joint dinner meeting in September was also a huge success. Over 215 members from the San Andreas and San Francisco chapters heard Morry Goldstein's professions of love for SLA! You bet! More than half the dinner's guests had also toured the Information Access Co. facility. Thanks to Pam Handman and
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FROM THE EDITOR'S DESKTOP



Now that we've all survived the earthquake of October 17, 1989, many of us have spent hours assessing the damage to our homes, and also the libraries and buildings where we all work. Some of our houses and libraries have done very well, while others of us are looking at months' worth of damage to undo. Some have already donated food, money, or time in the immediate post-quake relief effort, and have now more or less returned to "normal." We have a lot to be grateful for, yet we also face some changed realities. Perhaps more than anything else, the disaster gave us a truer sense of our highest priorities, such as our families, relatives, neighbors and fellow workers, as well as our homes, neighborhoods, and fellow Californians in need of assistance. Many of us suddenly see clearly just how fragile our transportation systems are, and will want real improvements in multi-system transit or will try to do more work near home.

Making our libraries as useful as possible vis-a-vis the old and the new reality is part of servicing our respective communities, a task often made more difficult for some whose shelves turned into twisted, buckled, slumped metal or split wood veneer. In the coming issue, we would like to hear from as many of you as possible on ways in which your own reality was affected by the earthquake. We would like to collect any especially interesting and illustrative earthquake stories, run a few of the highlights in the *Bulletin* and add them to our archives. The lessons we have learned may someday help others cope with this infrequent but inevitable event.

Terry Dean has added her contribution to this post-quake assessment elsewhere in this issue. Marylou Pierce Fox did an exhaustive search for a holiday charity, which is one of many in need of \$\$\$ to aid the always-unfortunate, as well as those newly made homeless.

There are many ways in which we can contribute. Law libraries may soon see some research in cases where relief has perhaps been denied, or where buildings weren't built as well as they were supposed to. No doubt, the scientific and geological

librarians will be assisting the accelerated research of geologists, structural engineers, and managers concerned about upgrading their disaster planning. We will all be very busy conducting business as usual, but with changes, and perhaps some good will come out of our fresh perspectives. Now is a good time to communicate and learn from each other.

On a more "normal" note, this issue of the *Bulletin* features the return of two popular columns, *Alter Ego* and *Library Profile*. We are sure you will enjoy reading Terry Huwe's entertaining recollections of his days as a Hawaiian fisherman, and you will also no doubt appreciate a glimpse into the Lucasfilm ("Star Wars", etc.) Research Library. Cheryl Blare, in *Students' Corner*, keeps us up-to-date on the UC Berkeley library students and their activities. Tim DeWolf has written up the highly successful September joint chapters' dinner meeting. We have contributed an article about the situation of many county law libraries statewide in the wake of the governor's veto of SB 620, a bill that would have raised much needed revenue for the
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SEPTEMBER DINNER MEETING

San Francisco Bay Region Chapter's first dinner meeting of the 1989/90 season was held in Foster City on September 20 jointly with the San Andreas Chapter. A tour of the Information Access Company facilities preceded the meeting (IAC is a major supplier of on-line and hard copy bibliographic and full-text information). Thanks to the energy and efficiency of the IAC staff, all of the approximately 50 guests were given a thorough and very informative look at the nitty-gritty of database creation. The guests were shown not only the process by which index records are established, but also the manufacturing aspects of microform products and the assembly and testing of microcomputers equipped with CD-ROM drives.

Following dinner at the Foster City Holiday Inn, Morris Goldstein, president of IAC, addressed the group on the subject of quality control of database information. While acknowledging that the subject might not be the most captivating after a long day and a hearty meal, he nevertheless presented the uses of on-line authority lists, thesauri and indexing effectiveness with humor and enthusiasm. Melores Meglio, Vice President, Editorial, assisted him in describing the technical details involved in creating a database.

Liriam Ciochon and Jennifer Choate of the SF Hospitality Committee very capably handled the registration of some 200 guests, as well as negotiations with the Holiday Inn. Rita Evans administered the tour, which was no easy task. Pam Landman deserves much credit for coming up with the topic and arranging the program. For many, the meeting provided that once-a-year chance to see colleagues from the neighboring chapter.

— Tim DeWolf

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(President's Message, continued from page 1)

the Program Committee. Rita Evans, Library Tours Committee Chair, hosted a tour that included a sound demonstration at Dolby Labs: wow! Thanks to Rita, Dolby Labs, and the Library Tours Committee. The Names Project quilt panel in memory of David Lewallen is finished and was scheduled to be displayed at the October meeting; now, it will be displayed at the November meeting. What a wonderful, moving experience it was to work with David's friends in the Chapter to produce this beautiful piece. Thanks to Dan Krummes and many others.

All of you who were Chapter members as of September 1, 1989 should have received the 1989-90 joint chapters' directory. You are included in the directory if you were a member as of August 1, 1989. Give Cris Campbell a call if you didn't receive a copy.

And, believe it or not, this is the last *Bulletin* of 1989 and is our holiday issue. Please give as generously as possible to the *Chronicle* Season of Sharing Fund. We obviously have much for which to be thankful. — Terry Dean

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CHRONICLE SEASON OF SHARING FUND SELECTED FOR HOLIDAY GIVING

The Executive Board of the San Francisco Bay Region Chapter has selected the **Chronicle Season of Sharing Fund** as the Chapter's recipient of our contributions in lieu of a December holiday party.

The **Fund** provides food, housing and medical care to the needy in the six Bay Area counties. All money raised goes directly to Bay Area residents, and the *San Francisco Chronicle* absorbs *all* of the administrative costs. The Board felt that this was a compelling argument in favor of the Fund. It has high visibility in the Bay Area, as donors and recipients are featured in the *Chronicle* during the holiday season, and it reaches people of all ages, ethnic groups and social needs.

Marylou Pierce Fox presented the Board with a list of organizations that matched the criteria we had developed: local rather than national in scope; and, organizations should be broad-based, not narrowly focused. Marylou did an extensive investigation of possible organizations, consulted with Chapter members, with professionals in the field of corporate giving, with people in her firm (Arthur Andersen) who organize their annual holiday volunteer effort, and even did a literature search! As she said in her cover letter, "The results of my inquiry were staggering ... there are more charitable organizations in the Bay area than I had ever imagined."

To calculate your suggested donation, add up all the costs you incur in going to the Chapter holiday party, including cost of the party (last year it was \$20.00), drinks (\$2.50 each!), parking (outrageous), dinner afterwards (because we were still hungry after munching on hors d'oeuvres), babysitters (if necessary, include for dogs, husbands, wives, significant others, and yes, babies), and tack on a little extra for Santa. There you have the grand total of your donation, completely tax-deductible! You will receive a "meeting notice" which will include details on how to make out your check and where to send it. Remember, we are trying to attract a corporate sponsor to match our donation, so your generosity will be doubly appreciated.

And, just think of the time and money you're saving! You **DON'T** need to send a check request to your purchasing department, you **DON'T** have to buy a new dress/suit to attend yet another holiday party, you **DON'T** have to stand around and try to eat, drink and chat all at the same time with only one mouth and two hands. But, you **DO** get to go home directly after work, snuggle in, catch up on Christmas cards, read a book, watch TV, love your cat, or your kid, or your ...

So, when the "meeting notice" arrives, please give as generously as you can. After the events of the past few weeks, I think it most appropriate that we express our collective gratitude for our good fortune with a contribution that demonstrates our concern for and commitment to those in the Bay Area less fortunate than us. — Terry Dean, President

(Editors' notes, from page 2)

law libraries. We will, in the upcoming issue, have some new and disturbing information about the recent advent of drug testing in the information industry, where job candidates must take these tests as part of their pre-employment physicals. This is sure to become a heated issue, as the Drug-Free Workplace Act of 1988 begins to have real consequences.

Here's saying, "Thank God we made it through safely in one piece, and our deepest sympathy for those who were less fortunate."

— Greg Fite and Leigh Donley

ERRATA

Many of you kindly pointed out that we misspelled **David Lewallen's** name in the directory of articles in the last issue. We deeply regret this obviously unintentional mistake. We would also like to apologize to **Deborah Fine**, of Lucasfilm, and to **Anne Porter-Roth**, whose names were also misspelled. Please let us know whenever you discover any factual errors, misspelled names, etc.

EDWIN AND RACHEL CASTAGNA FELLOWSHIP

The School of Library and Information Studies, University of California at Berkeley, announces a new fellowship to support doctoral studies, named for those who made the gift possible. Edwin Castagna and Rachel Dent Castagna were both members of the then School of Librarianship's class of 1936. (The degree awarded in those days was a Certificate of Librarianship.) Edwin Castagna was librarian at the Ukiah, Glendale and Long Beach Public Libraries in California and at the Washoe County Library in Nevada before going to Baltimore, where he became widely known while director of the Enoch Pratt Free Library. He was ALA President in 1964-65. After leaving the Pratt Library, he headed the San Francisco Public Library in 1976-77. The Castagnas died in 1983, leaving their estate to the Enoch Pratt Free Library and the Berkeley School of Library and Information Studies. They did not specify how the money was to be

used; the School has decided that it would best be used to support advanced studies. No special application need be made for this new fellowship; students applying for fellowship assistance in the doctoral programs of the School will automatically be considered for the Castagna Fellowship, as well as for the other doctoral fellowships available through the School, including those supported by the Carnegie Endowment. Applications for the academic year 1990/91 must be received by January 5, 1990. For further information on the School's doctoral programs (leading to a award of the Ph.D. and the D.L.I.S.), write: Professor Michael K. Buckland, Coordinator of Advanced Programs, School of Library and Information Studies, University of California at Berkeley, Berkeley, CA 94720. — Jean Sansobrinio

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FUNDING FOR COUNTY LAW LIBRARIES HELD UP

California's 58 county law libraries will have to wait another year for desperately needed funding increases because Governor Deukmejian vetoed SB 620 last month. SB 620, designed to help beleaguered county law libraries cope with rising publishers' costs and staffing expenses, would have allowed counties to substantially increase court filing fees in order to collect more for the law libraries. Court filing fees are virtually the sole source of revenue for county law libraries, and there hasn't been an increase since 1980. Meanwhile, publishers' costs have more than doubled, and labor costs have also risen accordingly. To make up for this widening income shortfall, many law libraries have postponed collection growth and slowed the development of new user services, and lately, such prestigious law libraries such as the San Francisco Law Library have had to eliminate the updating of many of their looseleaf services. Some have even ceased their out-of-state code updates.

The irony of this is that SB 620, sponsored by State Senator Stirling, received wide approval; it passed the State Senate 38-to-none last June, and received nearly unanimous support in the Assembly. The governor, in his veto message, objected to an increase in the small claims filing fee, which he felt was unnecessary, since in his opinion, "Law libraries are used overwhelmingly by lawyers and court personnel." He also felt that another bill would help support small claims advisory services in the counties. This is contradicted by the findings of a recent exhaustive patronage study conducted statewide by the Council of California County Law Libraries (CCCLL). The study revealed that slightly over 42% of the county law library users are attorneys, the vast majority of whom are from law firms of 10 or fewer attorneys (many are solo practitioners who lack even the more basic written legal tools). Another modest percentage are paralegals and clerks working for mostly small law firms, or are paralegal and law students. A percentage only slightly smaller than the attorneys are members of the public at large who are representing themselves in small claims cases or low-dollar civil actions that no attorney will handle.

The California law library lobbyist, while discouraged by the veto, feels that this measure stands a good chance of passage in the spring if the small claims filing fee is left unchanged. He hopes that politicians and members of the public will become better informed about the role of county law libraries and the patron base they serve. For many people, the county law library is the only place where they can get assistance in doing legal research, obtaining appropriate legal forms and referrals to helpful community agencies. Until next spring, the county law libraries' Christmas tree will have to go another year without lights. — Greg Fite



LEGAL QUESTIONS? COME TO A SPRING WORKSHOP.

Your Professional Development Committee is planning a workshop on legal issues for librarians. Some of the topics to be covered are copyright, including video and other non-print formats, access to information, and legal aspects of new forms of information storage and transmission. The workshop will be held in late March or early April — look for details in the next *Bulletin*! — Deb Kendall, Professional Development Committee

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Leslie Armistead

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(Continued on page 10)

(New Members, continued from page 9)

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(1989/90)**

12/19/89	--	Jan/Feb 1990
2/23/90	--	Mar/Apr 1990
4/22/90	--	May/Jun 1990

**CORRECTIONS TO 1989/90
MEMBERSHIP DIRECTORY**

Please note the following changes in your Directory, and make sure to let us know of any other changes that need to be announced. — Ed.

Leigh Donley

Golden Gate University Law Library

536 Mission Street

San Francisco, CA 94105

(415) 442-7260

Greg Fite

(Address is correct.)

(415) 670-5230

Mark Mackler

Kornblum & McBride

444 Market Street, 16th Floor

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LIBRARY VISIT - OCTOBER 12 - DOLBY LABORATORIES, INC.

Forty SLA members visited the Technical Library at Dolby Laboratories, Inc. on October 12. Dolby is a leader in the technology of stereo sound for films, noise reduction and signal processing. The library reflects this range of interests, with a journal collection that includes a dozen IEEE Transactions titles, alongside Rolling Stone and Premier.

Rita Evans, Information Specialist at Dolby, described typical research requests, and noted both the good and the bad sides of being a one-person operation. "I have a great deal of autonomy, and I enjoy the flexibility in setting priorities on a daily and a long-term basis. But it's discouraging spending hours doing data entry and filing."

Copies of the library's current awareness bulletin and acquisitions lists were available as samples of promotional material. Rita said she had enlisted the help of Dolby's Marketing Department and Word Processing Center in developing materials, and she

encouraged everyone to use such resources in their own organizations.

A special feature of the visit was a tour of Dolby's beautiful, state of the art theatre. Ian Allen of Dolby, who received an Oscar this year for contributions to film sound, conducted the theatre tour. It included the screening of the film "Listen," a short that demonstrates the range of film audio.

(Material for this article was largely contributed by Rita Evans.)



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ACADEMIC RELATIONS HOSTS RECEPTION AT UC BERKELEY

The Academic Relations Committee hosted a reception on September 26 for the students and Faculty of the School of Library and Information Studies in Berkeley. The reception was held in the Heyns Room of the Faculty Club, notable for its Matthews frescoes, which date from the turn of the century.

This annual event was established many years ago and has become a tradition. However, the founding of a student chapter at Berkeley in 1987 has enabled the committee to seek corporate sponsorship for this event, and to rent facilities at The Faculty Club.

The committee based its estimates for attendance on last year's records. In 1988, the reception was held in this library of The Faculty Club, and was attended by 65 students and chapter members. We were pleasantly surprised, therefore, when over 130 people showed up on the 26th! We have yet to examine our sign-up sheet to determine the breakdown of students, faculty and chapter members; but given that the enrollment at South Hall averages about 95 students per class, it would appear that SLA has developed substantial name recognition on campus.

It is even more notable that a large percentage of the faculty attended the event, including Acting Dean Pat Wilson, Associate Dean (and SLA student advisor) Charlotte Nolan, Robert Harlan, Mary Kay Duggan, and many others. The fact that so many faculty were present is indicative of the general support SLA enjoys at the Library School.

Much of this good will is due to the dynamism of the student chapter. Since its inception three years ago, the student chapter has consistently taken a leading role in organizing student events on campus.

The committee assumes that the reception is the initial contact with SLA for most students. Our principal goal in giving the reception is to enable students to make social and professional contacts with Chapter members. Of course, this provides a

wonderful excuse to throw a party. Food and grog aside, many students wasted no time in networking with librarians working in the many settings characteristic of our membership. Several chapter members commented on the focus and the sense of purpose evident in the class of 1990.

This event was a great success, and many people contributed both their time and resources to it. I would like to thank Academic Relations Committee members Mary Lou Pierce Fox and Julie Italiano for their efforts; Cheryl Blare and the student chapter leadership; Pat Wilson and Charlotte Nolan for their encouragement; Bob Berring for sponsoring us at The Faculty Club; and Eunice Azzani for assistance in fundraising. Eunice spent so much time on the phone that she may have developed a new variety of Carpal-Tunnel-Syndrome—fundraising elbow!

The following organizations contributed funds for the reception, and the Committee thanks them especially.

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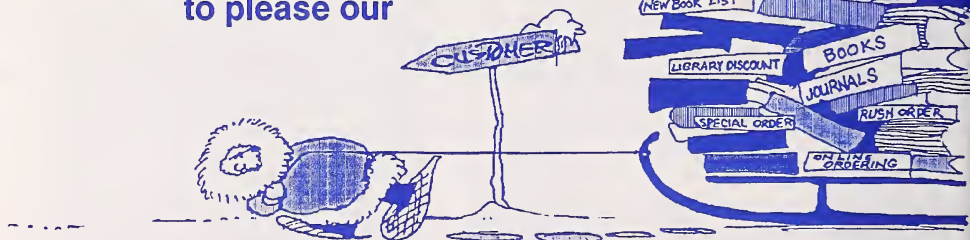
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UCB STUDENT CHAPTER UPDATE

The fall semester got off to a busy start when over 100 incoming S.L.I.S. students attended an orientation sponsored and organized by the U.C. Berkeley Student Chapter of the SLA. A panel of continuing students and recent graduates spoke to the group about how to "survive" graduate school in Berkeley. The general and the Library School program in particular. A question and answer session followed the presentation and the new students were given a chance to talk to the "veterans" of the program on a one-to-one basis.

On September 26, over 100 students, faculty and members of the San Francisco Bay Region Chapter members of the SLA attended the annual reception for new S.L.I.S. students organized by Terry Huwe, Chapter Academic Relations Chair. The reception gives everyone a chance to meet in an informal setting and provides an opportunity for students to learn about the field of special librarianship. Our thanks to Terry and the sponsors of the event for providing an enjoyable evening of good food and conversation.

Members of the student chapter have already started taking advantage of the vouchers provided by the SLA chapter for financial support of student attendance at the monthly SLA dinner meetings. Several students were able to attend the tour and meeting sponsored by the Information Access Company in September, and plans are being made to attend the meetings in October and November. We appreciate the San Francisco Bay Region Chapter's continuing encouragement of our participation in these events.

Other plans for the fall semester include tours of the Fashion Institute of Design and Merchandising and the U.C. Berkeley Archives libraries. A representative from Advanced Information Management is scheduled to speak to us about trends in librarianship, availability of jobs, alternative careers, salaries and more. Student Chapter officers for spring will be chosen at the end of November and will carry on with the leadership of what is becoming a very active group at U.C. Berkeley!

— Cheryl Blare, President, U.C. Berkeley Student Chapter

MEDICAL LIBRARIANS LEARN ABOUT LEGAL RESEARCH

Leigh Donley (Golden Gate University Law Library) and Greg Fite (Alameda County Law Library) gave a presentation on legal resources for non-law librarians at the September 13 meeting of the Forum for Information Specialists, at El Camino Hospital in Mountain View. As representatives of the Northern California Association of Law Libraries, they presented an overview of California and federal legal resources to the Northern California and Nevada Medical Librarians Group. Topics included a comparison of the California and federal court systems, legal research techniques, and an introduction to California State Bar publications. They also provided a comprehensive bibliography of legal reference sources compiled by NOCALL.

Those present were made aware of the ways in which their county law library is prepared to assist them in their research. Members expressed a desire to have more such presentations in the future.

— Pamela Jajko

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Joan Friedman, at the MTC/ABAG Library in Oakland, has been promoted to head the Library. **James Robin**, former head of the Library, has moved to New Hampshire to open a rare book shop, his true love in life. The MTC/ABAG Library is now recruiting candidates to fill the position of Library Specialist, an Assistant Librarian position. Joan can still be reached at (415) 464-7835.

The Bank of America Archives has been reactivated. **Marilyn Ghausi** is the new Corporate Archivist.

Mark Mackler's firm, Kornblum & McBride, was forced to relocate after the Oct. 17 earthquake. The old building was condemned. His new address is: 144 Market Street, 16th Floor, San Francisco, CA 94111. His phone no. is still (415) 392-7800.

Charlotte Nolan was appointed Associate Dean at the School of Library and Information Studies, UC Berkeley, effective this fall. The School is currently

in the process of interviewing candidates for the position of Dean.

Anne Porter-Roth moderated the San Andreas Chapter meeting on October 24. The topic was: Who owns the information in a company? (Our apologies for having misspelled your name in the last issue, Anne!)

Seattle, Washington claims **Jean Sansobrin** once again! After spending six years in California, Jean has left the Kennedy/Jenks/Chilton Corporate Library and is now with PACCAR, a heavy duty truck manufacturing firm in Seattle. Jean's title is Research Specialist and she is running a one-person library. The Chapter wishes Jean and her husband all the best for their new lives in Seattle.

Kristi Wessenberg, who was formerly with Pillsbury, Madison & Sutro, is now heading the Kaiser Permanente Audio-Visual Library at 1950 Franklin in downtown Oakland. Kristi can be reached at (415) 987-3911. — Seyem Petrites

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ALTER EGO: FROM FISHERMAN TO LIBRARIAN

Long before I had ever considered the library profession, I had considered staying with a kind of work that did not seem laborious or ambitious at all—deep sea fishing in Hawai'i.

My family relocated to Hawai'i when I was in junior high school. My father had a development-related job in a very rural area of the Big Island, the Ka'u District. I had lived the balance of my life in Manhattan Beach, which, as suburban west Los Angeles, was an altogether different experience from life on the rural Big Island.

Ka'u, at that time, had no hotels or resorts. Sugar cane and ranching were the sole industries. The nearest town, Na'alehu, was eighteen miles away, and the unimproved highway was quite narrow and bumpy. South point, Ka Lae, was much closer than any town, and was my favorite place. The cape is a finger of rock that points toward Tahiti, with a perpetual current swirling at its end. Amazingly, fishermen have established themselves by building bulleys and cranes on the side of the pali (cliff), in order to lower supplies fifty feet to their small boats. Boats could be launched only on calm days, from the flat windward side of the cape.

As the new haole kid, I was adopted by a couple of local families who taught me the old style of fishing. I didn't really know what to expect when I received my first invitation, but my policy, as the new haole, was "try anything once!" It had served me well to date.

In typical local fashion, my friends didn't say too much about what I might expect. When I showed up on Friday evening, I learned that standard practice was to debark on the family launch at sunset, and stay out on blue water until Sunday night.

I came to love these weekends spent on the sea. The Hawaiian style of fishing that we used had a sense of harmony and an appropriateness of scale. The preferred catch was ahi, tuna. The large schools of ahi might not bite for weeks at a time, and then suddenly appear.

As darkness fell, we would pull away from the sheer cliffs of the point and head close to shore, in the lee of the pali. The cliffs rose several hundred feet from the ocean, giving way at points to thin shelves of sand. Most of the night was devoted to sipping beers and fishing the reef for mimpache, a rose-colored, white-fleshed bottom fish. The current was perceptible even a few hundred yards from the lee shore. This current had a nickname—"Tahiti express"—because there was literally nothing but blue water between South Point and French Polynesia. In 40 minutes, the launch would drift a few miles outward, and we would point back to shore. No boat carried a compass.

At daybreak, we would head outward and drop a sea-anchor off the cape. The water depth measures in the thousands of feet just one or two miles off the cape, due to the nature of the Hawaiian archipelago's upthrust. The ahi run close to shore, along with mahimahi, aku, and others.

Fishing in the old style intrigued me. A three inch hook was attached to a couple of thousand feet of nylon line, along with a sixteen ounce lead weight, and a twelve inch square of denim cloth. We pierced one small aku (mackerel) with the hook, and chopped another one into pieces. The pieces were wrapped in the denim cloth, and tied with a slip knot. This assembly was thrown over the side and sent at least one thousand feet down. At the proper depth, we firmly pulled the line, which released the chopped fish matter into the water, and attracted the ahi. With luck, they would gulp down the remaining fish, and meet their undoing.

It was never hard to tell when you had a bite. Suddenly the line would shoot off the launch, for another one or two thousand feet. The ahi received as much line as it wanted. Once the line stabilized, we would begin the process of hauling the fish up. This could take as much as an hour, and was done placidly, patiently, and with a notable lack of "sport".

Eventually, I could see the fish rising through the water. It seemed tiny, until I realized that I was initially viewing it at great depth. The ahi did not
(Continued on page 20)

(Alter Ego, continued from page 19)

usually fight the ascent. In due time, a massive, five-foot long fish was within a few feet of the boat. A two hundred-pound tuna is a beautiful sight, with its blue and silver scales, yellow-horned crest, and huge eyes. Of course, this was not a moment for aesthetics. The next step—the most brutal—was to sink a twelve inch gaff through the brain of the animal, killing it instantly. It then was hauled aboard the launch.

This process would be repeated as often as possible, all day Saturday and Sunday. On Monday morning, we found ourselves back in high school, which seemed appropriately trivial at the time.

This fishing lifestyle was full of exhilarating moments—watching the sun rise out of the sea, with snow-covered Mauna Loa on one side, and the wide ocean on the other. It was also risky. During my senior year in high school, the oldest son of the family I fished with was lost at sea when a tropical storm rose unexpectedly. He had wanted me to join him for the weekend, but I was going to Honolulu Saturday morning. I returned home to find a mas-

sive air-sea search in progress. The coast guard never found a trace of the boat, not even floating coolers, which were expected. The explanation given was that the launch was blown out of sight of the island with no compass, and drifted with the Tahiti Express thereafter.

As far as I know, families are still fishing on South Point. They now have a few more spectators. The advent of books such as *Hidden Hawaii* have brought more visitors to the green sand beach and other sights. — Terry Huwe



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LIBRARY PROFILE

LUCASFILM

Deborah Fine, Director of Research
P.O. Box 2009
San Rafael, California 94912
(415) 662-1911

Lucasfilm has produced such visually spectacular films as the Star Wars and Indiana Jones trilogies, Willow, and Tucker. The organization maintains an extensive research library at George Lucas' Skywalker Ranch in Marin County. Director of Research Deborah Fine, Researcher Jo Donaldson, and Library Assistant Cheryl Edwards provide support for script development, production design research, and legal checking for the completed scripts. Their background research helps form the basis of the richly detailed "look" which characterizes Lucasfilm productions.

The Library's collection emphasizes pictorial works on subjects such as architecture, fashion, transportation, military history, nature photography, and archaeology. This material supports production design research, which can include anything from location selection and set design, through the final costumes and small props used by the actors. Texts cover many subjects, including mythology, history, literature and film reference; these are often used in story and script development. The Research Library serves the staff of Lucasfilm, and will also provide pictorial research for outside clients on a fee basis.

The Lucasfilm collection includes approximately 500 books, 75 periodical titles, and 80 file drawers of individuals photos and clippings. The Library has an extensive, finely-detailed subject index to photographs in the magazine collection. This index is produced using a customized adaptation of the database program Excel, adapted for use with their UNIX operating system. The Research Library also has much of its catalog on a special database developed for their UNIX environment. Deborah would be interested in the experiences of other librarians who have adapted existing software for UNIX, or who have created library software in UNIX.

Deborah Fine began developing the Lucasfilm collection in 1978, and moved it to the Ranch in 1985. In addition to its own library, Lucasfilm acquired the complete research library of a major Hollywood studio in 1987. This spectacular collection, developed from 1920 through 1969, includes approximately 10,000 books, 125 periodical titles, and 400 file drawers of photographs, clippings, and ephemera. The items in this collection are quite special. Some of the titles date from the mid-nineteenth century, and there are folio sets and complete runs of architecture, design, and fashion magazines which any rare books librarian would envy. An extensive card index provides detailed access by subject, period, and location to the pictorial material in the magazines.

In addition to the Research Library, Deborah also manages three related sub-departments. The Film/Video Library includes all the Lucasfilm productions, and about 3,000 videotapes used in research. These videos are also indexed in a UNIX-based database adapted from Excel. Janet Silk is the Film/

(Continued on page 22)



(Library Profile, continued from page 21)

Video Librarian. The Art/Photo Library, administered by Halina Krukowski, includes all paintings, drawings, sketches, blueprints, and still photographs from the Lucasfilm productions. The Lucasfilm Archives, administered by Archivist Don Bies, contain selected models, props, costumes, and matte paintings used in the productions.

The Lucasfilm Research Library contains a fantastic wealth of graphic images accessible through an impressive system of detailed indexing. Production companies, advertising agencies, design firms, and other organizations can utilize the tremendous variety of material by contacting Deborah Fine at (415) 662-1911. Deborah can also help out other librarians with telephone reference questions about the film industry.

— Leigh Donley



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Four members have received the San Francisco Bay Region Chapter Award for Professional Achievement since it was instituted in 1984: Betty Roth, Bill Petru, Barbara Ivantcho, and Jack Leister. The award is formal recognition of a members "notable and enduring contributions to the Chapter and the profession" and emphasizes local activity and leadership. So, your nominee need not have published articles in national journals, nor have served in any national Association office.

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CALENDAR

- 11-Nov-89** California Library Association Conference (4 days), Hyatt Regency in Oakland.
- 16-Nov-89** SLA SF Bay Region Chapter dinner meeting, Berkeley. Speaker: Jon Carroll, SF Chronicle columnist. Contact: Catherine Ghent (415) 981-3236.
- 06-Dec-89** SLA San Andreas Chapter 10th Anniversary and Holidays meeting. Program will profile the history of the Chapter and its past presidents. Contact: Zohreh Imam (415) 367-2315.
- 13-Dec-89** Forum for Information Specialists, "Document Delivery: The Celebration, 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 10-Jan-90** Forum for Information Specialists, "Publication: Secrets of Success," 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 18-Jan-90** SLA SF Chapter dinner meeting, San Francisco. Speaker: Carrie Snow, renowned comedienne and former library employee. Contact: Richard Geiger (415) 777-7232.
- 26-Jan-90** Online Northwest '90, LaSalle Stewart Center, Oregon State University, Corvallis, Ore., sponsored by the Oregon State System of Higher Education's Interinstitutional Library Council. Contact: Leslie Wykoff, Oregon Health Sciences Library, P.O. Box 563, Portland, OR 97207. Phone: (503) 279-8026.
- 14-Feb-90** Forum for Information Specialists, "Beyond Online: How to find Critical Information," 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 21-Feb-90** SLA SF Chapter dinner meeting, San Francisco. Panel Discussion on non-traditional library services. Contact: Julie Griffith (415) 543-8405.
- 14-Mar-90** Forum for Information Specialists, "Internal and External Consulting: Doing It Right," 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 21-Mar-90** SLA SF Chapter dinner meeting, East Bay. Speaker: Herbert White. Contact: Andrea Green Rush (415) 658-2051.
- 11-Apr-90** Forum for Information Specialists, "Innovation: The Key to Survival," 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 17-Apr-90** SLA SF Chapter dinner meeting, San Francisco. Speaker: Leroy Cook. Contact: Jensa Woo. Phone: (415) 823-8000.
- 09-May-90** Forum for Information Specialists, "End-User Searching: Where Are We Now?" 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 9-14-June-90** SLA Annual Conference, Pittsburgh, PA.

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BULLETIN

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BULLETIN

PRESIDENT'S MESSAGE

As of this writing, we are in the midst of holiday preparations, but at this reading we are probably breathing a sigh of relief - we made it through another year. And what a year! The "Not Quite The Big One," a Bay Bridge World Series, another '99er Super Bowl, the crumbling of the Berlin Wall, Tiananmen Square, the first of a "kinder and gentler" America, the end of the FBI's Library Awareness Program, an attempt by the Library of Congress to charge to use LC MARC records. Yes, quite a year. Oh, but we're still working on our image, so some things just never change.

Our Christmas solicitation drive netted nearly \$2,000 for the Chronicle Season of Sharing Fund. Thanks to all of you for your generosity. Eunice Azzani has three corporate donors whom she has approached to match our donation, so we should be able to double or perhaps triple your contributions. Thanks to Eunice and our benefactors.

Just after Thanksgiving, a few members of the San Andreas and San Francisco chapters met with David Bender, Executive Director of the Association, and Rick Battaglia, Associate Executive Director, to discuss our thoughts and concerns for the future of the Association and of the information profession generally. We discussed a broad range of issues and offered some suggestions for David and Rick to take back to Washington: we encouraged a more proactive role for the Association; coalition building with other information associations, providers and consumers; possible change of name of the Association to reflect the advanced technological skills and less traditional situations in which many of our members work, and to enhance recruiting efforts; and, more interaction between the Association Board and the membership. And these are just a few of the highlights!

New Year's is traditionally a time for resolution making and I have thought of a few for the Chapter for 1990. I would like to see us become more proactive, as we urged the Association to be, in

taking the lead in determining the content, format and quality of information. We need to bring our expertise as THE information providers to the producers to help and encourage them to create efficient, usable and strategic information products. I would like more of the membership to be involved in the activities of the Chapter. If only about one-fifth of us is active, does that mean that what we are doing is not appropriate or useful for the other four-fifths? I would like to see us continue our efforts in the area of social responsibility, evidenced by our Christmas donation. But, like all resolutions, some of these are bound to lie aborning this year. I sincerely hope not! I hope some of you, any of you, all of you, will contact me or any member of the Board or Advisory Council, if you have any ideas that would get us moving along the way.

HAPPY NEW YEAR!

Terry Dean, President, San Francisco Bay Region Chapter

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FROM THE EDITORS' DESKTOP



This first issue of 1990 gives us an opportunity to reflect on the year 1989 as we look forward to the year to come. Although the New Year presents an opportunity to look ahead, we choose to take one last look at one of the most eventful years in memory.

This issue focuses on our members' experiences during the Loma Prieta earthquake of October 17, and its effect on their libraries throughout the area. In the last issue, we asked for contributions from the membership about their experiences during the earthquake, and the response was overwhelming. We made the decision to run highlights from as many of the stories as possible, substituting earthquake stories for several of the articles planned for this issue. The complete original copy of each member's response will be kept in the SLA Chapter Archives, as a permanent record of this historic event. Gladys Hansen, Archivist for the San Francisco Public Library, will also be including copies of your responses in a project on the October 17 earthquake.

1989 also saw the completion of the Chapter's memorial quilt panel honoring past Chapter President David Lewallen. This panel will be included in the Names Project Quilt. The quilt panel was to have premiered at the October 17 chapter meeting. Due to the earthquake, it was unveiled at the November 16 meeting instead. This issue features a picture of the quilt panel, reproduced in blue and white.

This was a year of tremendous change in Eastern Europe, as the citizens of those countries struggled for greater freedom. In this issue, one of our members describes her recent visit to a library in Poznan, Poland. This reminds us of the important role libraries can play in preserving the heritage of a people.

Although we have primarily focused our sights backward in this issue, 1990 promises to be an exciting year for our membership. We will be

running articles on the increase of workplace drug testing of information professionals. We will also be reporting on developments of the State Networking Task Force, and will be focusing on the activities of our members through *Alter Ego*, *Library Profile*, and *Students' Corner*. We always welcome input from members, and your contributions help us to keep the Chapter well-informed.

One final note: There were several persons who contributed to the Names Project quilt for David Lewallen who were not pictured on page 11. They are: Jack Leister, Elyse Eisner, Andrea Green-Rush, Karen Hall, Seyem Petrites, LaVonne Jacobsen, Maureen Madsen, Joan Galvez, Daniel Galvez, Eunice Azzani, and Pam Handman. If we forgot anyone, you can be sure your contribution was deeply appreciated just the same!

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MURIEL REGAN WRITES...

What follows is the letter from SLA President, Muriel Regan, to Chapter President Terry Dean dated October 24, 1989:

Dear Terry: I would like to thank you sincerely for our care and concern during the earthquake last Tuesday. It was very kind of you, particularly at a time when the welfare of your family and home must have concerned you, to see that I got back to my hotel that evening and to call the next day. The Hilton did its best to make us comfortable and I was able to get a flight home the next afternoon.

My thoughts have been much with you and with the San Francisco Bay Region Chapter members. I hope all were able to get home safely after the meeting and found everything as well as could be expected. I was so impressed with everyone's calmness and good spirits throughout what can only have been a traumatic experience for all.

Please let me know whether you wish a copy of my speech to put the text or excerpts in the Chapter Bulletin, or whether it might be possible to reschedule my visit to the Chapter for May. Earthquakes aside, San Francisco is still one of my favorite cities, and its SLA members are among the most admirable I've met.

Cordially, Muriel Regan, President"

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... THE MEETING THAT ENDED TOO SOON:

The editors of the Bulletin have not received a speech, but we here reproduce the minutes of the Executive Board meeting that preceded what was to have been the October 17, 1989 Chapter meeting in San Francisco:

EXECUTIVE BOARD MEETING: 4:45 pm —
Present: Terry Dean, Nyra Krstovich, Tim DeWolf, Muriel Regan, Pam Handman, Kristi Wessenberg, Bill Fisher, Marylou Pierce

1. The minutes of the August 24, 1989 meeting were approved as amended. 2. The treasurer reported a balance of \$21,502.50 as of October 17, 1989. 3. Marylou explained the procedure and reasoning behind her selection of four primary charity organizations and eight secondary ones. As the Board was discussing Marylou's selections, an earthquake measuring 7.1 on the Richter scale hit San Francisco, terminating the meeting. (*What a way to make history! — Ed.*)

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CANDIDATES FOR CHAPTER OFFICES

The Nominating Committee, chaired by Mary Wawrzonek, reports the following slate of candidates for 1990-91 Chapter offices. Mary introduced the slate at the January Chapter meeting and will announce the slate at the February Chapter meeting. You may submit additional nominations to Mary by February 21:

President-Elect/President: Richard G. Geiger

Director: Marc A. Levin
Connie Riley

Secretary: M. Rita Evans
Joan Galvez

Please feel free to address any correspondence you may have to Mary Wawrzonek, Chevron Research and Technology Co., P.O.Box 1627, Richmond, CA 94802-0627.

SLA ANNOUNCES CANDIDATES FOR 1990/91 OFFICER ELECTION

Ten candidates for the national SLA spring 1990 election have been announced. The ballots will be sent out by mail and the results will be announced at the 81st Annual Conference in Pittsburgh, PA, June 9-14. At that time, outgoing President Muriel Regan will hand over the gavel to incoming President Ruth Seidman and the successful candidates will take office. The candidates are as follows:

President-Elect: William H. Fisher, Division of Library and Information Science at San Jose State University, and Guy L. St. Clair, OPL Resources, Ltd., in New York City.

Chapter Cabinet Chair-Elect: Donna W. Scheeder, Congressional Reference Division, U.S. Library of Congress, and Marilyn Stark, Colorado School of Mines in Golden, Colorado.

SLA 1990-91 NOMINATIONS, cont.

Division Cabinet Chair-Elect: Marjorie M.K. Hlava, Access Innovations, Inc., Albuquerque, New Mexico, and Barbara P. Semonche, Durham Herald-Sun Newspapers, Durham, North Carolina.

Director: Kaycee Hale, Fashion Institute of Design and Merchandising Library, Los Angeles; Carolyn J. Hardnett, Baltimore Sun, Baltimore; L. Susan Hayes, Technical Information Center, Fort Lauderdale, Florida; and Susan M. Hill, National Association of Broadcasters Library, Washington, D.C.

Complete information on the candidates has been published in the Winter 1990 issue of *Special Libraries*. In addition, each candidate will respond to a set of questions on issues facing the Association. Their answers will appear in the March issue of *SpecialList*.

CALL FOR SPRING 1991 NOMINATIONS

The Association's Nominating Committee is seeking candidates for nomination for SLA's Spring 1991 elections. All members are invited to submit the names of qualified candidates for President-Elect, Treasurer, Chapter Cabinet Chair-Elect, Division Cabinet Chair-Elect and Director to: Frank H. Spaulding, Chair, SLA 1991 Nominating Committee, 910 River Road, Piscataway, NJ 08854. Members of the 1991 Committee are: Frank H. Spaulding, Chair; Malcolm C. Hamilton, Paul M. Kleinfelter, Rue E. Olson and Susan J. Shepherd. *Deadline for submission of names is May 1, 1990.*

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CALIFORNIA NETWORKING TASK FORCE NEWS

December 6, 7, and 8, 1989, were the dates of the final retreat of the 1989 California Networking Task Force. About 100 of the 120 members attended all part of the sessions scheduled. As your representative, I have attended all of the sessions throughout the year, so I was looking forward to the final days, filled with hard work, good food, and good company. One of the hallmarks of the 1989 meetings was the luxurious accommodations and elegant food. We were not disappointed.

The State Library put us up in the new San Francisco Westin in Millbrae, and provided more food than we needed (but that didn't stop us). We met Wednesday afternoon, and were informed that in the morning session, the Steering Committee had approved, with some minor changes, all of the work that we had done in the previous year. This included the mission statement, principles, and priorities for networking in California. These materials will be sent out to the library community. After this report, we started to work on structure and governance, the next issues in creating a statewide network. We spent the next day and the Friday morning attempting to reach a consensus, as well as throwing out new ideas for consideration. At the end of the retreat, we had the outlines for the next phase, which begins with the new year.

1990 is patterned closely after 1989. There will be regional meetings, four altogether, all around the state, at which the committee will get feedback and input from the library community. We will continue to meet until we have gotten as much as we can from the community. We anticipate another retreat in October, 1990, to finalize structure and governance, and move forward to cost and legislation in 1991.

As the feeling of the group that we are making progress toward statewide networking in the early 90s. Networking will be purely voluntary; no library need join unless it is committed. There will be basic standards to meet. There will be costs, but we are committed to getting new funding to meet many of them. Cost is a primary factor in many

librarians' eyes, but we won't have any definite costs until we have decided what kind of structure and what form of governance will develop. We hope to start the statewide meetings in May, and I encourage any and all of you to respond by attending and putting in your two cents' worth. After all, it's *your* future, too! — Angela Brunton, Staff Librarian, Sonoma Developmental Center, P.O. Box 1493, Eldridge, CA, 95431, (707) 938-6244.

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"WHERE WERE YOU WHEN..." CHAPTER MEMBERS RECALL OCTOBER 17, 1989

Greg Fite, Alameda Co. Law Library, Hayward:

I can remember vividly the exact moment I realized this wasn't just another "rocker." I was preparing to leave the Alameda County Law Library in Hayward on an Indian summer afternoon, hoping to hear the start of World Series Game 3 on my car radio, as I drove into San Francisco to meet Leigh and a friend or two at a South of Market sports bar. I never made it! I was perhaps twenty minutes from the Cypress structure. I was lucky it hit while I was still at the law library because many people who were driving at the time thought their tires were blowing out, and SOME never made it home. Instead, I ran back into the library through an undulating hallway — that pleasant, surreal, wavelike aftermath that follows the sharpest shock waves — in time to see that everyone was leaving. I must have been dazed or panicky for a while because the extent of the damage outside was a

complete mystery to me, nor did we have a working radio. I knew that I'd have to live without information for a while, so I had an immediate objective: GET HOME, then rally from there. I had no idea whether our house (with 8 bunnies!) was all right, and I was just beginning to realize how isolated I was from my wife, who was stuck south of Market Street in San Francisco, maybe without electricity while it was getting darker; no BART; no buses; a whole Bay away. Less than 100 books fell at our library in Hayward, and no one was hurt, nor was there any broken glass. Building power never quit, but traffic signals did. To their credit, Hayward police were out directing traffic within ten minutes. Meanwhile, we'd just heard that the Bay Bridge had "collapsed," and no one was sure where the quake was epicentered. One quickly snuffed rumor had it epicentered in San Bernardino!! When I got home, everything was so normal, no one in the whole block was hurt; I practically went into in a reality-check! Nothing was even tipped; no books had fallen, and the rabbits seemed undisturbed. So much for the animal stories! I watched the incom-

ing news (kudos to Bay Area journalists, who were our first information heroes after the quake!). I saw the Cypress; the Marina; the Bridge: it was just an "OmiGod!" experience. I quickly called my dad in New York because I thought he was watching the baseball game live. No! In fact, he first heard of the quake from me. I still had to wait until after 11:00 pm to hear from Leigh that she was alive, if shaken, safe at a friend's house in the UC Medical School district.

The Alameda County Law Library Main, in downtown Oakland, suffered extensive damage, and the Director, Cossette Sun, would have been hurt by falling bookstacks, had she not dove under her desk. (I am still impressed at how quickly people put their training, knowledge, and experience to good use!) The Main's central stacks all bowed out together in the same direction, and there were lots of fallen stacks, sidings, books, mixed in with other debris such as fallen plaster. No one was hurt there; in fact, some of the library staff were back inside three days later, after we had collectively forged a disaster recovery plan. The Main Law Library, with the help of two full-time County carpenters, was reopened within a week, and fully returned to service within two weeks! The economic aftershocks, slow processing of disaster aid chief among them, will continue to reverberate throughout the Library and the whole Bay Area. While we must constantly move forward into the '90s, we might yet take stock of where we've been only too recently.

Leigh has her own story to tell, but that is best done in her own words.

There is no way to do full credit to all the wonderful (and heartwarming) stories that many of you contributed so generously. I've been poring over them, a whole stack of them, stories bound for the SLA Chapter Archives. How can anyone edit these? This is an amazing slice-of-life situation. What a year to be assembling the archives! There, the *full* written stories will remain. I only hope you will find some stories to reflect upon. The best way to divide them seemed to be by area: first, those of you in San Francisco at 5:04 pm; secondly, the East Bay crowd; finally, the Peninsula, North Bay, and outlying areas. **(Continued on page 10)**

(Continued from page 9)

(I know of at least two very scary chemical stories from the Peninsula; I still feel this area went under-reported. Redwood City, for example, suffered extensive damage downtown. The San Mateo County Law Library had large parts cordoned off for a while. And of course, many of us know about Stanford's Green Library suffering a lot of damage.) I tried to summarize parts of the narratives, using parentheses or no quotation marks to show this.

SAN FRANCISCO STORIES

Terry Dean, Institute of Governmental Studies, UCB: "October 17, 1989 was the date of the Chapter's October meeting, and Muriel Regan, President of the Association, was to be our special guest and speaker for the evening." (After a wonderful 'power lunch' with Muriel Regan, Cris Campbell, and Yvonne Boxerman, everyone was in a good mood. When they went to Cafe Latte II, it was so warm, eight or nine of them decided to hold the board meeting around a table outside.) "As we were discussing the selection of a Christmas charity there was a rolling sensation and I thought to myself, 'How neat, a little earthquake for Muriel to remember us by!' Well...that was only the beginning...and only after Nyra Krstovich urged us to get under the table three times [did] things really start to shake! I remember clutching Muriel's hand and thinking, 'What are they going to think of us? They send the president of the whole Association out here and she dies in an earthquake!' And then I thought, 'Well, it isn't going to matter because you're going, too!'" (Terry and the rest joined the dazed hoards in Justin Hermann Plaza, the restaurant was locked up, and the group waited until 6:00 for any possible arrivals for the meeting who might have come to see what was happening. Darlis Wood had a little radio, so everyone gathered round to listen. Terry sought volunteers to accompany her home to the East Bay. Ruth Girill, Darlis and Lone Beeson accompanied Terry and Muriel to the Hilton, where they dropped off Muriel safely. They proceeded down 19th Avenue to get to Highway 280. Traffic finally thinned out and they listened to KCBS as they drove down to the Dumbarton Bridge.) "All the way down 280, it had been pitch

black, not a light anywhere, but as we made our way through Woodside and Palo Alto, there were little pockets of very comforting electric lights, but not many." (All the fast food joints were packed and gas stations were closed. They met a stranded motorist at the west end of the bridge and took him a ways before continuing on.) "The lights of the East Bay never seemed brighter or more welcoming. As we drove up Highway 13 into Berkeley, we could look across at the City, still completely dark." (She made it home, finally, at 11:30 to a yowling cat, a busy answering machine, and a growling stomach; safe.) "I felt so lucky to have escaped lightly. However, even now...months later, there are reminders everywhere and I think there will always be reminders in our hearts and conscious or subconscious, that life is very fragile and that we must grab it and live it and be sure to tell the people we care about how much we care."

Mark Mackler, Kornblum & McBride: "I was at work in my library at Kornblum & McBride, 445 Bush Street, San Francisco. 445 Bush Street is a pre-1906...structure of nine stories. During the quake, the building shook rather violently. However, *not one book fell to the floor*. How bad could this temblor have been? When I reached the street, visible to everyone was a large crack along the west side of the building. The crack ran from the edge of the roof down to the ground floor! We reopened the offices on Friday, with the expectation of business as usual. I knew I was in trouble when several times that day, Fire Department inspectors and teams of Bechtel engineers kept coming through the offices with clipboards in their hands. The building was declared unsafe and the firm was forced to relocate. The boxing of the materials was done with the help of the entire staff (including some attorneys!)."

Joan Annsfire, San Francisco Chronicle Library: (Joan entitled her story "Disaster Area." —Ed.) "When the earthquake begins, I am in a bathroom stall. At first, I assume that the folks in the newsroom are jumping up and down because the World Series is starting. ... As the shaking intensifies, I realize that this is no pre-game pep rally [and] I exit immediately. By the time I leave the

(Continued on page 21)

The Names Project Quilt Panel in Memory of David Lewallen



Contributors, from left to right: Dan Krummes, Kristi Wessenberg, Elva Yanez, Marie Tilson, Camille Wanat, Carol Baumann, Inga Govaars, Terry Dean; Foreground: Vanessa Yanez (left), Alana Yanez (right)



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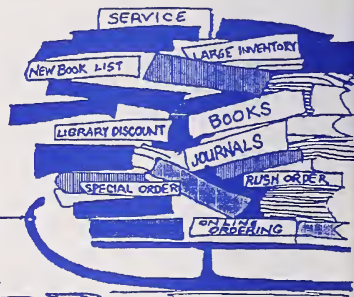
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There is a library in Poznan, Poland, that gave me a reason to reflect recently on the importance of our profession. On October 16 (prior to an ominous earthquake in the Bay Area), I saw the word "Biblioteka" on a large building in Poznan where I happened to be visiting. Like a visiting fireman, I immediately opened all doors and found one open. Eventually, it led into a large room that housed the art and architecture collection of the main branch of the public library.

This room contained the residue of an art and book collection donated by the Raczynski family to the city in 1829. It became the city's public library in 1923. In 1940, the Nazis took over and restricted its use to people of German descent. In January, 1945, they burned the entire library (about 165,000 volumes) except for a few thousand manuscripts and old prints that had been removed earlier.

The librarian explained in French (our only mutual tongue) that the art collection was the only one open that day, that it was one of the most important

divisions in the revived library, and that she was extremely flattered to have me visit.

Some hours later in Warsaw I heard about the earthquake. Since then, I have often thought about the tragedies and triumphs of libraries. They represent a unique aspect of human life, one that seems important enough to destroy when it embodies the culture and meaning of a society. — Barbara T. Newcombe, 11/20/89



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UC Berkeley's Special Library Access Service (ILL-SLA) celebrates its tenth anniversary this year. ILL-SLA has grown from an adjunct of the ILL unit developed for a small local clientele to a service that delivers documents to over sixty Bay Area libraries. SLA is the ILL equivalent of a "gold card" service: fast, reliable, and convenient. Long-term client, Felicia Poe of Morrison & Foerster Law Library recently commented on her satisfaction with the service by noting that, "I rely on SLA's quick response time and the consistently high quality of their work. I have confidence that all resources have been exhausted when searching for items that our firm needs."

Currently, ILL-SLA is managed by two experienced staff members. This vital service provides access to Berkeley's seven million volume collection, with referrals for items not owned. Requests may be sent via mail, phone message line, OCLC, OnTyme electronic mail, or fax. Standard delivery for loans is via UPS. Copies are sent by U.S. mail; fax is

available for a surcharge. The "drop everything" special rush option expedites requests that cannot wait until tomorrow.

In future, we expect ILL-SLA to grow and evolve as information needs change. We will continue to explore and apply new technologies as appropriate to ensure that our clients receive the best possible service. As we make significant changes, we will report on them in this *Bulletin*.

For information about opening an account, contact Dean Smith or David Kessler, ILL-SLA, 307 Library, University of California, Berkeley, CA 94720, (415) 643-6151. For other questions, contact Lynne Wiepert, ILL, 307 Library, University of California, Berkeley, CA 94720, (415) 643-6151.

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SLA LIBRARY MANAGEMENT DIVI- SION REQUESTS INPUT IN STUDY ON LIBRARY CONTRIBUTIONS

The Library Management Division, SLA, would appreciate input for a study of how special librarians and information managers add value to the services they provide, and how that value is measured and perceived. Have you ever done a study of the time and money your services save your clients? Do you describe your services in terms of their cost/benefit to an organization? Has your management ever expressed an opinion about, or done an evaluation based on, your value to the organization? Have you read the SLA President's Task Force Report on the Value of the Information Professional, and in some way incorporated its findings/recommendations into your operation?

Comments on these and other value-related issues will be welcomed. Please contact Betty Eddison, INMAGIC, Inc., 2067 Massachusetts Ave., Cambridge, MA 02140, (617) 661-8124, or Susan DiMatia, Business Information Consultant, 44 Chatham Rd., Stamford, CT 06903, (203) 322-9055.

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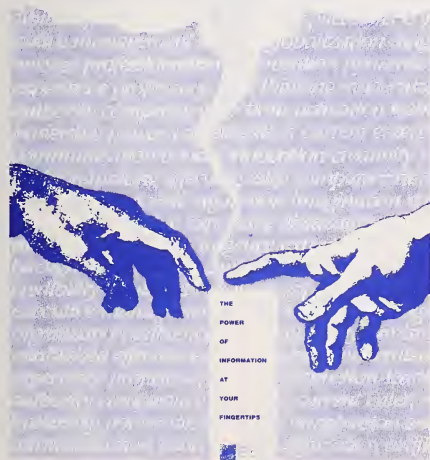
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bathroom, the whole building is in motion. I [struggle] to maintain my balance while keeping an eye on the ceiling in case the lights or the acoustic panels start falling. In my stint as a research assistant for the Earthquake Preparedness Project, I had learned that the interior doorways closest to the main entrance are the safest, so I head for the one nearest the reception area. Someone is already lying in my chosen doorway, so I stand beside him in case I need to move quickly. We don't exchange words or even looks. In fact, it is one of the very few times in my life that I feel completely free of social obligations! My repositioning barely makes a dent in those incredibly long fifteen seconds. By now, I am holding on to the doorframe while the building rolls and tosses. The elevator door is open and the elevator, which I had been minutes away from entering, is swinging menacingly in the shaft like a brightly lit amusement park ride gone wild.

As the rolling shudders to a stop, I hear nervous laughter coming from the newsroom. Everywhere people who had just put the future on hold are returning to life. There's an electric sense of relief in the air. I see Lynn...Even without hugs or words, intense shock waves pass between us. She has a lost, startled look on her face that makes me feel less alone." (Lynn helped Joan get back to the lounge, where she had left her daypack.) "The power is off now and I gather my belongings by groping in the dark, windowless room. My mind is running at full speed, issuing directives about what I should or shouldn't be feeling. I *should* feel lucky that this isn't too bad, I *shouldn't* worry because it won't accomplish anything, I *shouldn't* try to use the phones because it's not a life-and-death emergency, and above all, I should remain a model of composure and self-control. Actually, I feel like crying and, remarkably, I am aware that I feel this way. My ex-therapist would call this progress, but I am relatively sure that my new co-workers would not, so I put on my self-assured mask and prepare myself to face a room full of suddenly intimate strangers.

I walk back to the library where heaps of books cover the floor. A radio is on and we all learn that BART has shut down. ...I have planned my strategy

for taking the bus over the Bay Bridge when a reporter with a small, battery-operated T.V. enters the newsroom. He passes the tiny set around and I watch as expressions of disbelief cross each face. When I see the footage, I understand. A section of the upper bridge deck has fallen into the lower deck, leaving a gaping hole. At the Earthquake Preparedness Project, I had heard all sorts of scenarios of what was going to happen in 'the big one.' All of the experts had said the bridge would be fine, well maybe the on and off ramps would buckle a little, but that's it. In engineering terminology, the bridge [had] failed. I reflect on the quaint appropriateness of this term. If guilt and value judgments can be aimed at bridges, then now is certainly the time to do it."

(Someone ran into the newsroom saying that the phones were working, so Joan ran downstairs with a lot of other folks to call her roommate, Joyce, who works in an AIDS ward, facing death every day, and her sister, Lore. All the while, Joan, along with thousands of East Bay commuters, was trying to figure out where to go and whether or not it was possible to get home. She made plans with Lynn to go to Lynn's girlfriend, Ilene's flat in the South of Market area.)

"Another aftershock shakes the building and Lynn and I take off for the flat. South of Market makes you realize how they coined the phrase 'disaster area.' We step over bricks and broken glass and winos who look more disoriented than usual. At Ilene's, the garage door is open and there are chairs out front, as if for a party." (Her sister, Lore, arrived, but there was still a lot of waiting to do as the summer-like day waned into night, while helicopters flew over the darkened area, reminding Joan of a completely different time in her life when helicopters were deployed in response to defiant student strikes and riots. As (bad) luck would have it, Ilene's neighborhood had to be evacuated when it was feared a gas main had ruptured, and she ended up finding refuge and her roommate at the home of some strangers.)

(Power and T.V. news came on at 11:00 pm. It was the first time Joan (and most of us!) had ever seen

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Wendy Tokuda casually dressed. They all ended up spending a sleepless night there, before driving home across the traffic-free San Mateo Bridge.)

"It's about 9:00 am on the morning of October 18 by the time Joyce and I arrive in Berkeley. The cats seem frightened and suspicious but all right. One bookcase and a couple of lamps have fallen, some drawers are open and there are some new cracks in the plaster walls, but essentially everything is fine. I haven't really lost anything except a night's sleep, a day of work, and the automatic assumption that my life will proceed indefinitely in an orderly fashion.

"Even though months have passed, I am still dreaming of ceilings that rupture above my head and floorboards that crumble beneath my feet. In nightmares I run endlessly through city streets lined with monster skeletons of concrete and steel that shatter like brittle bones."

Jaye A.H. Lapachet, Folger & Levin: "As the shaking commenced, I thought someone was being extra brutal with the copy machine that resides on the other side of one wall of my office and often gets the brunt of Legal Assistant frustration. When the shaking renewed itself with extra vigor, I realized what was really happening and dove under my desk, hoping that our new building, as yet untested in an earthquake, would prove 'state of the art in earthquake design.' ...I had never experienced one on floor 23 of a skyscraper and was very frightened... When the shaking finally stopped...I raced through the library to make an initial assessment of the situation, noticed one book off the shelf and no dead attorneys. I had been manipulating data in our database and immediately exited moments before the power went out, which saved months of library automation work...

"One attorney was excited that the building had survived (a case concerning the structural soundness of this building was being litigated). Another attorney was wondering if she could go back to work." People gathered to see if there was an after-earthquake plan. They had to disconnect the fax

machines to use the phone lines when the power went out because the regular lines were on a central computer. After leaving a long distance message on her mother's answering machine, Jaye turned to the problem of getting home.

"A legal assistant and I decided to walk up to Grace Cathedral and give [an attorney's] child a message and then either walk on to the Richmond or wait for the attorney to arrive and give us a ride. The streets were pandemonium. On enterprising homeless person had a sign out offering to work cheap for food. Evacuees from the Fairmont and Mark Hopkins were out in the park of the Pacific Union Club drinking wine." Jaye gave the boy his Mum's message at the Grace Cathedral. "Sacramento Street was a mass of people talking in groups, barbecues, mini-TVs and darkened houses...we could see the smoke and eventually the flames from the Marina fire...Our first reaction was that it was in the Richmond [then later] we were sure it was Fisherman's Wharf...we saw snatches of the devastation: broken windows, families gathered around with suitcases and blankets. [Geary Boulevard didn't seem too devastated: there were many broken windows but no collapsed houses. Rumors that the Bay Bridge had collapsed seemed too frightening and incredible to contemplate.] Out along Geary, Pat O'Shea's, Abbey Tavern, and Ireland's 32 were doing a brisk trade in mind-numbing libations. We saw a couple of 38 Geary buses go by, but they were so jammed, I had no idea how they could move. People were out in the intersections valiantly directing traffic in the pitch black. [Of] all the deaths that were a result of the earthquake, the one that affects me most is the person who was shot while directing traffic. It really hurts...that someone was trying to help everyone and [instead got] death as his/her reward."

She reached her flat at about 7:45, and fortunately, the worst damage was a bottle of bourbon that had fallen on the kitchen floor, "but it was worth it because it cleaned our kitchen floor really well...

"Such a disaster, regardless of how one was affected personally, really made me rethink my priorities in life. Although the initial shock and

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discomfort end, I really feel like I need to try to stick to what I thought about my priorities in life after the quake."

M.L. Phoebe Adams, Wm. E. Colby Memorial Library, Sierra Club: "Normally, I would not stay past 5:00 on a Tuesday or a Thursday [because] the library is transformed into an aerobics class that meets on those days...On that day, however, I was still working, waiting until it was late enough to leave for the SLA Bay Chapter dinner meeting that was to take place in the Embarcadero Center... During the quake, I remained under the table. At first I was stiff, rigid. The aerobics instructor, a woman in her thirties, had become very upset and several times moaned the words, 'my babies, my babies.' The building [at the southeast corner of Polk and Ellis Streets] shook so violently that I was confident the floor would collapse. I heard and felt glass break and wood hit wood. I thought of my Tai Chi instruction, then totally relaxed, prepared myself for whatever might happen next. Soon, the tremors stopped...My chair had been obliterated by a mountain of books, but I was able to retrieve my briefcase after a brief rumble through the books...

"Michael Fisher, the Sierra Club's director...commanded everyone to vacate the building by way of the stairs. About fifteen of us congregated on the northeast corner of Polk and Ellis. Someone pointed to my knees, and then I realized that...I had been cut by the broken glass from two of the tall bookcases that had fallen from the east wall...There was little to do; the first aid materials were in the vacated building..." The Sierra Club building was the only one with visible signs of damage; many of the windows had been broken.

"Shortly after the second quake, we were still on the corner listening to radio reports and trying to figure out what to do next. A gentleman of the street sat on a car and started to lecture on the evils of women, Babylon, the excesses of the rich and, of course, the well deserved destruction of San Francisco. It reminded me of Mark Pauline's (Survival Research Laboratories) performance piece on May 18: 'Illusions of Shameless Abundance Degenerating into an Uninterrupted Sequence of Hostile Encounters.' I realized that I was far more fright-

ened during that performance than I had been during the earthquake."

Phoebe recounted her long, long drive home, near McLaren Park. Many people were out in the streets looking "rather glazed, lost. The children were not playing." Fortunately, the only 'casualty' at her house was a palm frond in the living room. Two months after the earthquake, a thousand books were still in boxes, as carpenters were working to rebrace and anchor the bookcases to the walls and repair broken doors. "I am most grateful for the brilliance of the Civic Center librarians who have been so helpful with their 11 to 3 pm telephone reference services."

Jean Sansobrin, PACCAR, Inc., Bellevue, Wash.: "I was in my engineering office/library (9th floor of Marathon Bldg. at 2nd and Folsom) getting ready to leave to attend the SLA dinner meeting at Cafe Latte. As the motion began, I thought the building was going to topple. Since the building is very new, it just swayed as it was supposed to do in such situations. There was very little damage, if any, to the building, and only a few slippery magazines fell from my library shelves.

"Not realizing the severity of the situation, I left the building (walked down the stairs because of no electricity) and headed toward Market Street...As I walked over the broken glass and building pieces...and saw the general chaos in the area, I realized that it must have been a major earthquake and the best thing to do would be to head straight for home any way I could get there.

"I lived in Marin County and decided to take the Golden Gate Ferry home...Needless to say, the ferries were packed with people just leaving the city or wanting to get to the other side of the Bay. They counted people one-by-one as they got on the ferry (I thought we'd sink in the middle of the Bay, it was so full), and we took off into the sunset. The ride across the Bay was eerie — a warm, beautiful night, looking back on the darkened city and seeing the fire in the Marina District. The atmosphere on the ferry was a mixture of disbelief, relief to be leaving the city safely, uncertainty at what was ahead, and general comradery among those on board.

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"...Everything at home was OK. For the following few weeks in San Francisco (before I moved to Seattle in early November), I used the ferry as my means of transportation."

Mary Patricia Sullivan, Systems Applications, Inc., San Rafael, and California Academy of Sciences, San Francisco: "I was...at the California Academy of Sciences, Entomology Library at Golden Gate Park...I was just giving final assignments to our Library Assistant, Susan Sevieri, when the windows started to rattle. I grabbed Susan by the hand and said, 'Let's get out of here!' As we made our way out of the stack area into the reception area, the shaking intensified and we were unable to walk any further. When the shaking finally stopped, we hurried down the stairs to the ground floor and out of the building. Upon returning to the library, we found much of the collection on the floor and shelving listing to the side.

"There was shelf damage elsewhere in the Academy branch libraries and the main library also. All shelving in the Botany Library was damaged beyond repair and was later replaced with compact shelving. Entomology shelving was also damaged beyond repair, and the entire collection was permanently moved back to the main library. Main library stacks were repaired and strengthened. The Academy's collection includes many rare and fragile materials, a large portion of which sustained some degree of damage when it tumbled from the shelf...

"I live in Sonoma County and was able eventually to make my way across the Golden Gate Bridge the night of the quake, arriving home shortly before 11:00 — the longest working day I've ever spent."

Kimberlee Antrim, Walter Library, U.S. International University, San Diego: "[I had] driven the collapsed section of Highway 880 and the fallen section of the Bay Bridge minutes before the earthquake. I had just parked my car in front of my family's home on Yerba Buena Island, which is located in the middle of the Bay Bridge. My mother arrived home moments behind me, missing the 'fatal trap door' by seconds. Yerba Buena

Island remained virtually undamaged. San Francisco appeared deceptively peaceful from our vantage point; the only light visible was from the blaze in the Marina District." Kimberlee was working her last week at the San Jose Mercury News Library, which escaped all damage, except for a power outage. She called the library to check on everyone there, briefly mentioning her mother's close encounter with disaster. "Almost instantly, a San Jose Mercury News reporter telephoned to...interview my mother, and the resulting article appeared in the paper the next day. The story was also picked up by the Associated Press and ran in other U.S. newspapers as well."

EAST BAY

Nancy Lambert, Chevron Research Co.: (Excerpted from a long letter she sent to her family) The library was essentially undamaged, but "one bit of evidence of the quake went on for an amazingly long time: The main room of the library has an array of fabric-covered sound baffles hanging from chains from the ceiling; these were still swaying back and forth when I finally got out from under the desk...Right away, a guard announced over the loudspeaker system that there had been an earthquake (no kidding!). Then, everyone turned on radios and tried to find news. None of the Emergency Broadcast stations were... broadcasting — funniest thing about that, after all the test beeps we've endured over the years! Dear old KDFC was still playing its classical music and ads as if nothing had happened. (I have a feeling that *everything*, including the between-music announcements, is pre-recorded on that station.)...[Some] stations had kept their power; and we quickly heard the first announcements of the damage: a chunk of the Bay Bridge had fallen in, and a long stretch of a double-decker section of...the Nimitz...had collapsed.

"We all cleared out pretty quickly...I had completely forgotten the possible ramifications of...sitting right next to the largest oil refinery in California...I got home very easily, even managing to stop at a local supermarket...When I [got home], Buster [one of the cats] was sitting on the dining room table and immediately demanded dinner; so I

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knew he was fine.” Amazingly enough, her group had to work the next day!

Dan Krummes, Institute of Transportation Studies Library, UC Berkeley: “Andrea Green-Rush and I [had] rendezvoused at the Rockridge BART station [on our way to the Chapter meeting]. Andrea and I were walking up the stairs and could see the train platform when the entire station began rocking back and forth. There was an increasingly loud noise as well...During the initial seconds of the earthquake, it flashed through my mind that a train was entering the station...Andrea was a bit more perceptive...As the motion and noise increased, she exclaimed, “It’s an earthquake!” By this time, the entire station was riding up and down, rather like a ship at sea being hit broadside by a succession of large waves. And then it was over...” It took a while for the initial shock to wear off. They even considered driving to the meeting; this was to have been the time the memorial quilt dedicated to David Lewallen was unveiled.

“The BART platform was quiet in those first few moments after the quake. In the distance, we could see what appeared to be a huge fire in Berkeley. As we watched the black smoke from the fire, the enormity of the quake began to sink in. Andrea called home to see how her little boy was, and decided to forgo our SLA meeting. That was enough for me: we both quickly left the BART station.” After a traffic light-free drive back to his Oakland hills home, he found the house okay and began to watch television to learn what had happened elsewhere. “David Lewallen’s quilt was finally displayed at our November Chapter meeting, and I suppose for me that brought the entire earthquake experience full circle.”

Rena Schonbrun, Western Regional Research Center, USDA, Albany: “I left work earlier than usual October 17, so at 5:04 pm I was in my car in the parking lot at work. I had not yet started the engine...An alarm sounded from a nearby building, when my car shook as if a strong person was playing a joke. Once the shaking stopped, the antennas of nearby cars were still in motion. It was then that I realized what had happened. I drove home as usual,

avoiding the freeways...It was not until I reached San Pablo and turned on the TV that the severity of the earthquake was known. Fortunately, there was no damage to the USDA building in Albany...”

PENINSULA AND SOUTH BAY

Kenneth M. Joye, Systems Software Product Library, Amdahl Corporation, Sunnyvale: “I was driving up Hwy. 280 on my way to the S.F. Chapter meeting...The only thing I noticed was that the radio reception went out on the World Series program. When I got to the Daly City BART station, I had a hot dog and sat in my car to hear the news. [The] trains were not running. Because I had not felt the shock, I didn’t realize that systems had been affected as they were. When I heard that the Bay Bridge had collapsed, though, I started to catch on. I left at that point, drove back down Hwy. 280 without mishap, and made it to my house on the back streets. House and work were relatively unaffected (only a couple of items fell down at work).”

Verna Van Velzer, Research Library, ESL Inc./Subsidiary of TRW, Sunnyvale: “I was sitting at my desk consulting with another employee...15 seconds is a long time...we had time to comment on ‘another earthquake roll’ and attempt to return to our business. Then...the real impacts began...we decided to dive under the desk...several storage boxes were under there already, so there was not room for one body, let alone two, so we crouched beside it and waited for the shocks to stop...I tried to call my sister, who works at a security tank several blocks away...afraid the concrete walls and ceiling had fallen in on her. I could also see my home in flames with my animals trapped inside...I couldn’t get through [to her] at all...The phone rang, and it was my sister, so I picked her up, but it took us two hours to get home through the immense traffic, what is normally a 20-minute drive.” The house was okay, “but my dogs were hysterical, and my big Afghan hound stood up and hugged me and licked my face.

“The Library had a few books thrown to the floor, but the only reason that we did not have major

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damage was that the OSHA people had come out about 10 years ago and insisted that we install heavy angle-irons for earthquake braces...I am very glad that there were two major braces, as three men were were sitting at the end of the row of stacks against a plate glass window, and if the dominoes had gone down, they would have completely eliminated three people...

"The emotional impact of the earthquake will stay with all of us for a long time. I have even started sharing the ride now, which I never did before, I breathe deeper, enjoy the sunrise more, hug my doggies more often, send more 'get well' cards to friends, and try to view the huge disaster as an enriching experience, as it makes us live more fully and share more deeply."

FRESNO (!!!)

Louise Richardson, Washington Union High School: "I was working in the quiet backyard, and all of a sudden heard the swimming pool water splashing. What caused this? Had one of the cats fallen in? Highly unlikely. I walked over to the pool and discovered the water 'waving' back and forth, sloshing out and dampening the decking. It must have been at least five minutes until the action ceased. An earthquake, I thought, and headed for the television where the first news reports were coming [in] on the national news from the east coast. A disaster had happened less than 200 miles away, and I'm hearing about it from sources 3,000 miles away and from individuals who probably don't have a feeling for California earthquakes. And all this on my son's eighteenth birthday, another stress-producing event!"

Dear members, thank you all again for sharing your personal stories of the earthquake. There is no time limit on contributing your stories to the Chapter Archives. You may contact Dan Krummes at (415) 642-3604. — Ed.

KALEIDOSCOPE

Marylou Pierce Fox, formerly of Arthur Andersen & Co., has embarked on a new chapter in her life. Joined by her husband, Richard, the Foxes will make their new home in Webster Groves, Missouri. Marylou can be reached at the Webster Groves Public Library, Webster Groves, Missouri, 63119.

Ann M. Jensen has left the Lawrence Hall of Science and is now at the Kresge Engineering Library, UC Berkeley.

Liza Nicholson MacMorris and her husband, John, welcomed the birth of their son, Allen Crosby Rourke MacMorris on November 27, 1989. Liza says that they now have their own little law firm!

Anna Mancini is now Information Research Analyst at the Pacific Bell Corporate Information Center in San Ramon. Anna was formerly with Pacific Bell's Corporate Accounting Library in San Francisco.

Georgine J. O'Connor, formerly the librarian for Fisher & Hurst, is now at Broad, Schulz, Larson & Wineberg in San Francisco. Georgine can be reached at 986-0300.

At **Pillsbury, Madison & Sutro**, two pieces of news to report: **Ken Johnson** is now back at the San Francisco office. **Nancy McEnroe** has left her position as Library Manager to be at home with her family.

Maureen Sirhall, formerly at Landels, Ripley & Diamond, is now Librarian at O'Melveny & Myers. Maureen can be reached at 984-8700.

Catriona Wendroff replaces **Ann Coder** as the new Director of the General Library at Golden Gate University. Ann has left to work at the Library at the University of Hawaii in Manoa.

Mary Ann Whitney and her husband, Stephen, greeted a new little person into their lives: David Joseph Whitney, born on December 18, 1989. Welcome Whitney number 3!

CALENDAR

- 21-Feb-90** SLA SF Chapter dinner meeting, San Francisco. Panel Discussion on non-traditional library services. Contact: Julie Griffith (415) 543-8405.
- 1-Mar-90** SLA SF Chapter tour, Judah L. Magnes Museum & Library, 6:00 - 7:30. Contact: Rita Evans, (415) 558-0200, x359.
- 14-Mar-90** Forum for Information Specialists, "Internal and External Consulting: Doing It Right," 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 20-Mar-90** AJ Seminar, "U.S. Government Publications and Services: a basic course on the sources and techniques for locating and using federal government information." National Maritime Museum Library, San Francisco. Joan Loftus, Instructor. Call (301) 881-4996.
- 21-Mar-90** SLA SF Chapter dinner meeting, East Bay. Speaker: Herbert White. Contact: Andrea Green Rush (415) 658-2051.
- 6-Apr-90** SF Bay Region Chapter Spring workshop, "Access to Information: Legal Issues for the 1990's," 9:00 am - 4:00 pm, Berkeley Conference Center. Contact: Beth Edelstein (415) 620-3716.
- 11-Apr-90** Forum for Information Specialists, "Innovation: The Key to Survival," 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 17-Apr-90** SLA SF Chapter dinner meeting, San Francisco. Speaker: Leroy Cook, private investigator. Contact: Jensa Woo (415) 823-8000.
- 24-Apr-90** AJ Seminar, "Indexing for Libraries: a basic course in procedures for indexing files, articles, reports and data bases. National Maritime Museum Library, San Francisco. E. Bevan Ross, Instructor. Call (301) 881-4996.
- 9-May-90** Forum for Information Specialists, "End-User Searching: Where Are We Now?" 9am-noon. Contact: Pam Jajko (415) 940-7210.
- 9-14-June-90** SLA Annual Conference, Pittsburgh, PA.
- 5-17-Aug-90** 4th Annual Western Archives Institute, UCLA. Cost: \$400; deadline to apply: June 1, 1990. Contact: Lauren Metzger, Administrator, Western Archives Institute, 1020 "O" Street, Sacramento, CA 95814, (916) 445-4294.

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VOL. 60, NO. 4 MARCH/APRIL 1990

BULLETIN

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BULLETIN

PRESIDENT'S MESSAGE

St. Louis in January, every traveler's dream. Actually, the weather cooperated, for the most part, and the PEOPLE! the friendliest, nicest, most helpful people you've ever met; no wonder Marylou Fox loved there! At the Winter Meeting, many issues were discussed: membership retention; Association publicity activities; what to do with the as-yet-unpublished report from the, you guessed it, Image Task Force!; chapter funding; internal Association finances and program; mortgage paydown, and a lot more. At the Winter Meeting, chapter officers meet together in what is called the "Chapter Cabinet," a great way to meet your alter egos throughout the Association. In the Chapter Cabinet this year, we discussed the structure of the Winter Meeting for officers and how it could be improved to make the effort more worthwhile for us. The result was, surprise!, the appointment of a committee made up of both chapter and division officers to bring some suggestions to the "Joint Cabinet" at the annual meeting in June to address this issue. I would appreciate hearing from any of you who have attended Winter Meetings in the past who might have suggestions concerning their structure and content.

Officers from all five California chapters met in St. Louis to plan future activities for the California members at Association functions and events here at home. There will be a California reception in Pittsburgh, and responsibility for arranging future receptions was apportioned. We decided to pursue the possibility of an all-California chapters get-together in 1991, perhaps at Asilomar; more about is further along in the *Bulletin*. We also had a great time and agreed to meet together regularly at Winter and at Annual meetings.

You'll be glad to know that the by-laws amendments were approved this time around. Future by-laws changes will now require a two-thirds vote of the returned mail ballots instead of the previous 40 percent response rate required.

On the home front, the Professional Development Committee is producing its continuing education program on April 6, "Access to Information: Legal Issues for the 1990's." The Library Visits Committee continues with its series of tours, the most recent one on March 1 at the Judah L. Magnes Museum, to be followed by a visit to U.C. Berkeley libraries and the new San Francisco Performing Arts Center. Frank Lopez, Chair of the Long Range Planning Committee, has organized a wonderful program on strategic planning to be given by Nasus Raze of Hewlett Packard. Unfortunately, the opportunity for some of these activities may have passed by the time you read this. Take heart, though, because several dinner meetings are coming up.

Lastly, I will make the usual appeal to hear from you about what you would like the Chapter to do FOR YOU. I did get a wonderful letter from Jaye Lapachet of Folger & Levin in response to my last appeal (someone *does* read these columns!). She suggested establishing a "Disaster Relief Network" modeled on an effort by New York City law librarians after the October earthquake to aid their San Francisco brethren. Jaye has offered to head up the effort, and I think it's a great idea. You can contact her at Folger & Levin.

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Editor

FROM THE EDITORS' DESKTOP



Editor

There is a sacred realm of privacy for every man and woman where he makes his choices and decisions — a realm of his own essential rights and liberties into which the law, generally speaking, must not intrude. — Geoffrey Fisher, Archbishop of Canterbury, *Look Magazine*, 17 Mar. 1959.

A right is not what someone gives you; it's what no one can take from you. — Ramsey Clark, U.S. Attorney General, *NY Times*, 2 Oct. 1977.

This issue of the *Bulletin* features a discussion on the issue of drug testing in the work place, especially in the information industry. It is unusual to air such controversies in our newsletter. However, we feel it is necessary to get some things out in the open, where we can discuss them in the full light of day. Just how far should employers go in screening employees? What kinds of information should an employer know before hiring a new employee? Do drug tests serve a valid purpose, or are they a grotesque invasion of privacy? Finally, what message do they send to the new employee eager to start his or her new job? The American Library Association has already made itself clear on the issue of mandatory drug tests for library employees: they are against it. A copy of this resolution appears on p.11 after the drug testing articles. We hope the members will enjoy reading these stimulating articles and use them as a jumping-off point for a wider discussion.

On a lighter note, we have a new UCB Student Chapter President, Kristin Jacobsen, who has added her writing talents to the *Bulletin* in Students' Corner. As you will see, the UCB Chapter is doing lots of wonderful things, and we are very happy to have Kristin as a contributor, now that Cheryl Blare has graduated. Congratulations to both!

We are also very pleased that our earthquake stories are going to be saved in the archives of both the Oakland Public Library and the San Francisco Public Library. Ours is a unique and worthy contri-

bution to this important history-making effort. Speaking of earth-shaking matters, Leigh Donley writes on the Alter Ego column: what it's about, who's already contributed, and what you can do to keep it going.

National Library Week is coming up later in April. Members have, in the past, contributed to this excellent week of public outreach and education. Lynn Zweifler has written a nice article on NLW. Those who work for private companies may wish to make management more aware of our unique and important contributions.

Once again, we'd like to thank all the Chapter members who contributed articles to this issue. We are always happy to have members contribute to the *Bulletin*. Keep up the good work!

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National Library Week 1990

April 22-28

Lynn A. Zweifler, Publicity Chair

This April 22-28, libraries and information centers across the country will join together to celebrate National Library Week (NLW). NLW is a time to celebrate and recognize the contributions that librarians and information professionals make to society.

Over the years, the SLA has participated in the weeks' events and two years ago, SLA became the official joint sponsor of National Legislative Day held in Washington, D.C. This year, the SLA has published a unique and handy NLW program and publicity kit to help involve SLA members in all facets of the celebration. If you would like a FREE copy of the kit, please call the SLA National Library Week Hotline at (202) 234-4700.

Listed below are just some of the program ideas mentioned in the kit that you can use to celebrate the Week, or adopt as ongoing programs in your library/information center.

- * Introduce a new user guide highlighting your services during National Library Week.
- * Develop an orientation packet (with your new brochure) for new employees. Demonstrate how you can make your new employee's life easier and how your services contribute to your institution's bottom line.
- * Produce a special NLW issue of your newsletter.
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ALTER EGO: A CHANCE IN THE LIMELIGHT

Leigh Donley

Have you ever wondered what this column was supposed to be about? What exactly is Alter Ego, anyway? When I first began receiving my chapter *Bulletin*, I thought it was just another piece of professional junk mail, a hazard of membership in SLA. However, I always read the articles by members, and I became especially fond of Alter Ego. Here were people writing in their own words about their "secret lives," their pasts, their interests, their selves. These Alter Egos weren't professionally written profiles about a special group of overachievers! Each contributor used his or her own voice to describe other parts of life which enhanced the professional identity. Every writer had a different style, but all the articles shared a blend of enthusiasm, humor, and insight.

While trying to find an idea for this issue, I read over the *Bulletins* from the last two years. Once again, I marvelled at the special people who become librarians. Terry Huwe wrote a vivid account of his experiences deep-sea fishing in the traditional Hawaiian style. Tim DeWolf told us how a professional musician (and librarian) uses personal computer technology. Peter Evans shared his adventures rowing a Banks dory on San Francisco Bay. Angie Brunton sang about her experiences in the Sweet Adelines barbershop group, and Cristina Campbell gave us the scoop on her experience as kitchen manager in a small, carry-out restaurant.

Reading these stories inspired me to write an Alter Ego for last year's *Bulletin* about my experiences as a field biologist with the U.S. Soil Conservation Service. Writing about oneself can be difficult, but I enjoyed the challenge of trying to balance egotism and modesty. I recommend the experience to anyone who feels that he or she has something to say (which includes just about everyone!).

I didn't have a contributor for this issue's Alter Ego, so I thought that I would take this opportunity to encourage members to go for it! Our last *Bulletin*

issue contained many stories about members' experiences with the October 17 earthquake. I know there are many people out there with stories to tell, so I'd like to take this opportunity to encourage you to think about the kind of Alter Ego that you'd like to write. Once you've thought about, DO IT!



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DRUG TESTING ARRIVES AT THE INFORMATION WORKPLACE

Greg Fite

Drug testing, once used mainly to gather data on suspected drunk drivers, prisoners on probation and athletes in competition, has now entered the workplace of the everyday American, including job applicants in the information industry. As the nation reacts to the perceived problems of alcoholism, cocaine abuse and other "substance abuse" problems, the perception of a clear and present threat has convinced many that only radical counter-measures against illegal drugs will assure public safety and order. This measurable nationwide mood-swing has had a profound impact in the workplace; drug-related cases are flooding the courts and jailhouses. To some, it seems we are awash in a sea of depravity and danger. Courts are ruling with increasing consistency in favor of making exceptions to the Fourth Amendment's protections against unreasonable search and seizure where on-the-job drug testing is concerned. Even in California, where the Constitution guarantees personal privacy (Article I, section 1), the legal standard for workplace drug testing is being reduced. Given all the controversy around this issue, perhaps it is time for information professionals to sort through the arguments on all sides to see if any sort of consensus emerges with regard to drug testing and related issues. The American Library Association has issued a resolution on mandatory drug testing of librarians (featured elsewhere in this issue of the *Bulletin*). This represents one important professional organization's consensus, and its replication in the *Bulletin* is meant to stimulate further discussion. Its printing in the *Bulletin* does not of itself represent an endorsement of a particular philosophy or position by our organization. Many "strange bedfellows" are lining up on both sides of the issue: Jesse Jackson and many Black leaders have taken sides (at least partially) with the most strident law-and-order voices, while many civil libertarians, including the ACLU, are making new alliances with some disenchanted members of the law enforcement establishment, intellectuals, and conservatives who oppose the way the War on Drugs is being run.

November 1988 was a hectic time for the country,

as we put away yet another election. Congress, in its final days, was also very busy. One of the bills it passed was the Drug Free Workplace Act of 1988, codified in Title 41 of the United States Code, sections 701 - 707. This Act makes explicit Government policy concerning the *private* use of illegal drugs, both on the job and after hours, by persons working for government-funded employers. The Act calls for employers to promulgate rules, provide referrals to employees found to have a substance 'problem,' and it hints strongly at *mandatory* random testing by employers. It even encourages sanctions, such as job actions (firings).

It has come to the attention of some of the information professionals in our Chapter that two of our major online vendors, Dialog and DataTimes, already require mandatory drug tests of all new applicants as part of their pre-employment physicals. There may be others, and in all fairness to Dialog and DataTimes, we do not know of any systematic information industry survey on this issue. However, representatives of both database services have confirmed the drug testing of new applicants. (They have most emphatically pointed out that they are *not* testing current employees. A DataTimes spokesperson would neither confirm nor deny whether or not the company has sent out letters of agreement to current employees, to sign, stating that the employee does not use illegal drugs.)

What are some of the issues here? One issue is that many people in this country are seriously alarmed over what seems to be a "plague" of drug-related violence. Many people in our poorest communities are sick and tired of walking in fear, and they want action quickly. Many others see or hear of persons at work who suddenly start to slide on the job, due to cocaine addiction or alcoholism. Concern with alcohol and cocaine abuse is tremendous, especially when it interacts with transportation and industrial safety. These concerns can be summed up as the public safety issues. People on all sides of the fence share these concerns to one degree or another.

A second set of concerns is what to do about these problems? Here's where people divide radically,

(Continued on Page 9)

BEYOND DRUG TESTING

Steven Gerstle

California State University, San Francisco
Library

In their new book, *Dangerous Diagnostics: The Social Power of Biological Information*, Dorothy Nelkin and Laurence Tancredi discuss the ways some companies are now screening new employees. In addition to drug testing, employers are using personality tests, lie detector tests and genetic screening.

Until the use of lie detector tests was restricted by the Labor Department in 1988, employers administered two million tests each year to current and potential employees. Personality tests are used to investigate an applicant's values, needs, habits, stability, societal alienation and many other traits. Genetic tests are used to screen employees whose DNA indicate the potential for health problems in the future or who may not be as resistant as others to certain chemicals. Employers use these tests to screen out applicants who may cost them more in

health insurance or sick leave and who may not be as productive or efficient as other applicants.

Considering the significant increases in testing of potential and current employees, I pose the following questions: What will become of those whose minds, bodies and genetic codes do not meet purity standards? Will they be ghettoized into low paying menial jobs? Will those who have passed through the battery of tests, fight to do away with the tests, or fight to make sure that all new employees are also pure? Do any of these tests really measure the ability of a person to perform a job more reliably than measuring eye color, or bumps on the head or blood type? If someone is willing to have her blood, mind and DNA analyzed before she is hired, what will she (or he) be willing to do once employed?



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(Drug Testing, continued from Page 7)

depending on their perspective. Many citizens, including some politicians and judges, have decided there must be a severe law-and-order crackdown on all kinds of illegal drug use, as well as the abuse of such legal drugs as alcohol. In this view, little distinction is made between the effects of using cocaine, alcohol, marijuana, or other substances. The jurisdictional boundaries of our actions, in this view, expand to include all of Latin America.

Those more concerned historically with providing health care tend to push more for treatment clinics and less for the law-and-order crackdown; some even recommend decriminalization of illegal drug use as a way to encourage illegal drug users to come in for clinical treatment. (This is especially true among some AIDS care providers, who support "clean needle" programs such as the one in Switzerland.)

Another faction stresses civil liberties and free choice, within certain bounds (i.e. when not hurting others), coupled with increased funding of voluntary clinics. Other thought tendencies combine variations of the above-mentioned strategies with a more complete perspective on the economics of the illegal drug trade in the nation's poor communities. This perspective requires that the 'problem' of the illegal drug trade be viewed (and treated accordingly) as a manifestation of a combination of factors. One factor cited is the lack of real economic opportunities in large areas of our cities and countryside. A second factor is the market demand for substances used to relieve boredom, stress, or depression, or to provide recreation. A third factor is the availability of an artificially high-priced, illegal commodity that is at once in high demand and readily concealable; one that cannot be taxed. These attributes of the illegal drug trade make it more attractive to some community 'entrepreneurs' than working in a McDonald's or collecting welfare. Society, in this perspective, can root out the problem only by dealing with *all* of the sources: poverty without hope of escape by licit means; a large pool of despair and boredom, or even curiosity that fuels demand; and the availability of an untaxable, high-demand commodity to sell. These factors interact with Third World producer countries' need to bring

in foreign capital and combine to create what we see on T.V. as a "drug epidemic." (Disputes often arise in the course of business. Lawful enterprises may take their disputes to the courts; unlawful enterprises often settle conflicts in a more violent fashion.)

Finally, some may see the "War on Drugs" as a way to create a new "enemy" to replace the once-feared "communist menace" with the new "narcoterrorist menace." Those who subscribe to this theory may see the War on Drugs as a sort of neo-McCarthyism that can be used as a political weapon to attack public figures or meddle in the affairs of foreign countries, or as a tool that can be used to instill discipline in the work force. In this view, a group of persons is defined as 'outcast,' then ritually 'sacrificed' or 'converted' in order to maintain social conformity.

Regardless of what perspective(s) we each subscribe to, information professionals are just as subject to drug testing as any other sector of the labor force. Could the imposition of mandatory testing on librarians weaken our profession? Is this situation similar to the Loyalty Oath tests of the 1950s? We may wish, as individuals or as an organization, to start talking with one another about the subject. This may initially cause some personal discomfort, as most of us are accustomed to keeping our personal opinions separate from our work, and there is a great deal of stigma associated not only with doing certain things, but even with expressing certain opinions. Silence is indeed an option. But, sooner or later, the drug testing issue may suddenly become very personal. (For those working for employers with U.S. government contracts, that day will be sooner, if it hasn't come already.) If/when we are personally confronted with some difficult personal decisions, it could help to have some sort of a co-professional "yardstick" against which to measure our responses.

The editors request your responses for the next issue. Full confidentiality will be guaranteed unless explicitly waived. Information that might reveal locations or persons will be scrupulously omitted. We want to hear from our Chapter members!

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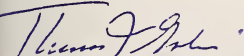


RESOLUTION ON FREEDOM FROM MANDATORY DRUG TESTING FOR LIBRARY EMPLOYEES

- Whereas, Workers in the United States are increasingly subjected to mandatory drug testing; and
- Whereas, Libraries as units of academic, governmental and corporate organizations may be faced with mandates to participate in such employee testing; and
- Whereas, The reliability and validity of drug testing are increasingly questioned; and
- Whereas, Mandatory drug testing is offensive to many individuals, of questionable legality, and an unnecessary invasion of their privacy; and
- Whereas, Inaccurate test results may lead to wrongful discharge, unfair damage to careers, and undermining of co-worker relationships; and
- Whereas, The costs of such drug testing are significant; and
- Whereas, Such tests are not able to predict job impairment; now, therefore be it
- Resolved, That the American Library Association adopt as policy opposition to mandatory drug testing of library employees; and be it further
- Resolved, That this policy be published in the ALA Policy Manual and American Libraries, communicated to the ALA Washington Office for notification of appropriate federal and legislative offices, and distributed to state library agencies; and be it further
- Resolved, That an appropriate office in ALA be assigned responsibility for providing counsel to library employees who seek assistance in opposing participating in mandatory drug testing; and be it further
- Resolved, That employee assistance programs be advocated by ALA as the best way for library employers to respond to performance deficiencies due to drug use.



ADOPTED BY THE
COUNCIL OF THE AMERICAN LIBRARY ASSOCIATION
July 12, 1988, in New Orleans, Louisiana
Transmitted by


Thomas J. Galvin, Secretary of Council

JUDITH F. KRUG
DIRECTOR
OFFICE FOR INTELLECTUAL FREEDOM



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MEMBERS' EARTH- QUAKE STORIES JOIN THE STREAM OF HISTORY

WE HAVE MADE HISTORY! Dan Krummes, Chair of the Chapter Archives Committee, informs us that full copies of the unique and personal stories contributed by SLA Chapter members are now being assembled into the larger archives of Oakland and San Francisco. Many of us may remember a special Chapter dinner meeting in October 1988 at Lehr's Greenhouse in San Francisco, where Gladys Hansen gave her stirring and sometimes humorous account of her research into the 1906 earthquake. She cleared up the fallacious "official" death toll, which was undercounted by a large factor, by poring over tomes of newspaper records, personal letters, and by contacting families of suspected '06 victims over a period of many years. Gladys is now assembling a new archive for the 1989 earthquake. Meanwhile, the *Oakland Tribune* ran a story on March 4, calling for members of the East Bay community to send in their stories to the Oakland Public Library's Earthquake History Project.

Only a small proportion of our Chapter members have so far sent stories to Dan. Dan Krummes is no longer receiving the earthquake accounts, but the public libraries still want your personal accounts of the October '89 quake, and have not indicated any time limit. The process of writing these stories is a very healing experience (take it from me!).

You may now send your stories to the following locations:

Attn: Gladys Hansen, City Archivist, San Francisco Public Library, Civic Center, 251 McAllister Street, San Francisco, CA, 94102; and:

Earthquake History Project, Oakland Public Library, 125 - 14th Street, Oakland, CA, 94612; or you may obtain additional information by phoning: Cityline, (415) 444-2489, in Oakland.

A very personal "thanks" once again from the editors!

Earthquakes? In Illinois???

Paul Anthony, Librarian at the Lovejoy Library, Southern Illinois University at Edwardsville, has been charged by his administration to find any earthquake preparedness plans that exist for libraries. (Edwardsville apparently sits atop a sizeable and potentially dangerous active fault. The New Madrid, Missouri earthquakes of the early 1800s spread devastation over a large area, but with far fewer people than now.) If you have such a document and are willing to share it, please contact Paul at Lovejoy Library, Southern Illinois University at Edwardsville, Edwardsville, IL 62026-1063, phone: (618) 692-2277. I know he will appreciate hearing from you. Thank you. — Terry Dean

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STUDENTS' CORNER

Kristin Jacobsen

President - UC Berkeley Chapter

The Spring semester promises to pick up right where the fall left off, maintaining the momentum of a busy schedule of events. We'll continue apace with at least two activities a month, now that we've heard our first speaker. These activities will include two panels planned by Terry Huwe, our academic liaison with the San Francisco Bay Region Chapter.

Officers have planned the events with an eye to exposing library school students to the myriad opportunities in special libraries while keeping the activities close to the Berkeley campus to fit busy schedules.

Yvonne Boxerman of Advanced Information Management led off our program with a brown bag lunch talk February 28 on the job market for library school graduates, as well as the opportunities for alternative careers.

Events to come include a tour of UC Berkeley's Architectural Slide Library, which is currently working on a project to digitize the images in its collection and put them on a computer database. Another tour is scheduled for the Pacific Film Archive Library — an opportunity for students to see a highly specialized library "close to home."

The first panel planned by Terry Huwe is scheduled for March, and is on "Getting into Special Libraries." Speakers will be Pam Handman and Debbie Bittner of Cetus, Eunice Azzani of Korn/ Ferry, Jan Hewitt of Pacific Bell, and Hal Gibson of Pacific Presbyterian Medical Center.

A panel on law librarianship follows in April with speakers including Alice McKenzie of Brobeck, Phleger, & Harrison; Cella Mitchell of Landels, Ripley, & Diamond; Janie Urban of O'Melveny & Myers; Lynn Lundstrom of the U.S. District Court; and Lee Ryan of the University of San Francisco Law School Library.

In addition to these activities, student members continue to attend monthly meetings of the S.F.

Chapter, taking advantage of the discount vouchers to learn about the varied opportunities in the field and to find out about the activities of practicing professionals.

Looking ahead to this summer's SLA Annual Conference in Pittsburgh, students will also be applying for many of the half dozen or more scholarship opportunities being offered by divisions of the national chapter, including the \$400 scholarship offered by the S.F. chapter.

Our thanks to you for your continued support. Students, as I'm sure you remember, need all the help we can get. See you at the next meeting!

Kristin Jacobsen replaced Cheryl Blare as the UC Student Chapter President when Cheryl graduated last fall. More on Cheryl in the Kaleidoscope column. — Ed.

.....

TO ALL LIBRARY MANAGEMENT DIVISION MEMBERS

DO YOU HAVE A FAVORITE REFERENCE TOOL THAT YOU CONSIDER ESSENTIAL?

SLA is planning a revision of Tools of the Profession, a publication consisting of bibliographies of favorite resources compiled by various divisions. If you would like to contribute to the Library Management Section, please send titles with a brief explanation of their special value to: Kathy Masters, Gartner Group, 56 Top Gallant Road, Stamford, CT 06902. Phone: (203) 975-6473. FAX: (203) 967-6191. PLEASE SUBMIT ALL SUGGESTIONS BY JUNE 1, 1990.

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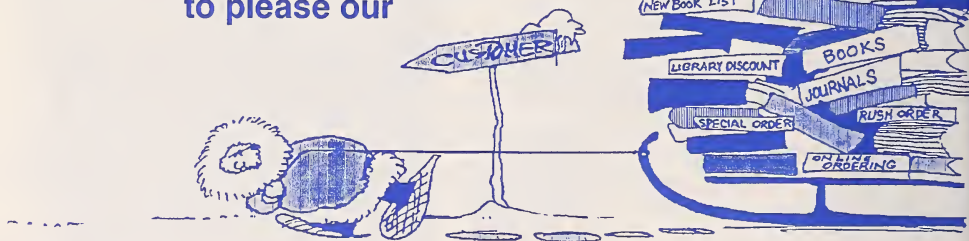
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KALEIDOSCOPE

Mark Mackler has left the firm of Kornblum and McBride to become the Head Librarian for the firm of Bancroft, Avery & McAlister. Mark's new office is located at 601 Montgomery Street, Suite 100, San Francisco, California 94111. His new phone number is: (415) 788-8855.

Barbara M. Barton has left Bancroft, Avery & McAlister for a newly created position as head of cataloging at the U.S. 9th Circuit Court of Appeals Library. Her new phone number is: 415) 556-6129.

Gina Castro has left Pacific Bell's Corporate Information Center to return to school for a second Master's degree. As reported in the last Bulletin issue, **Anna Mancini** replaces Gina at PacBell.

ling on to your **Gary Handman** cartoons, as they may soon be collector's items. Yes, Gary is officially published in book form. **Bibliotoons: A Mischievous Meander through the Stacks and beyond** is now available and may be ordered directly from McFarland & Company, Box 611, Jefferson, North Carolina 28640. Congratulations to our colleague extraordinaire! (See ad, this page.)

Kristin Jacobsen replaces **Cheryl Blare** as President of the UCB Student Chapter, as Cheryl has graduated UCB S.L.I.S. Kristin can be reached at: (415) 524-2394, or (415) 642-8175 (UCB Bancroft Library, Manuscripts). Many thanks to Cheryl, and good luck.

Frank Lopez is now an Information Analyst in Technical Files with the Chevron Research and Technology Company and can be reached at (415) 20-2394. Frank's relocation is due to closure of the Chevron Chemical Company's Ortho Research and Development Library.

Andrea Rosanoff is now an Information Analyst in the Technical Library at Chevron Research Corporation. Andrea can be reached at (415) 620-5406.

Christine Harris is the new Assistant Librarian at the MTC-ABAG Library. Christine, who received her MLIS in 1989, worked for 9 years at RIDES for Bay Area Commuters. She was manager of the Commuter Hotline after the October earthquake.

Bibliotoons

A Mischievous Meander through the Stacks and Beyond

Gary Handman

Foreword by Art Plotnik

112pp. LC 89-13620

List of suggested reading

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WELCOME, NEW CHAPTER MEMBERS!

Nancy P. Adams

Laurie A. Cameron

Epstein Becker Stromberg & Green Library
4 Embarcadero Center, Suite 2000
San Francisco, CA 94111

Lori E. Emison

(student)

Rebecca S. Foster

Lynn E. Jenab

James L. Milner

Annual Reports Library & Museum
P. O. Box 2006
San Francisco, CA 94126

Johanna Petersen

Lorraine A. Scanzio

Wells Fargo Bank Library
111 Sutter Street, 5th floor
San Francisco, CA 94163

Jane E. Taylorson

(student)

Marilyn B. Willats

Pillsbury Madison & Sutro Library
P. O. Box 7880
San Francisco, CA 94120

SLA CALIFORNIA CHAPTERS RETREAT - MARCH 1991?

The five California chapters of the Special Libraries Association are investigating interest in a "working vacation" geared for the general membership and their spouses, families, and/or significant others, to take place at Asilomar on the Monterey Peninsula or some other conference center. The program, which would be a mixture of continuing education (for members) and social events, with perhaps a celebrity "keynote speaker", would begin on Friday afternoon and conclude with a Sunday lunch. The target date would be March 1991.

I need an indication of interest from the San Francisco Bay Region Chapter members by April 6, as to whether this would be a viable undertaking. Please call (415-642-1472) or mail your response to my office:

Terry Dean (Chapter President)

Institute of Governmental Studies Library
109 Moses Hall, University of California
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- ☐ I am interested in a March 1991 weekend retreat.
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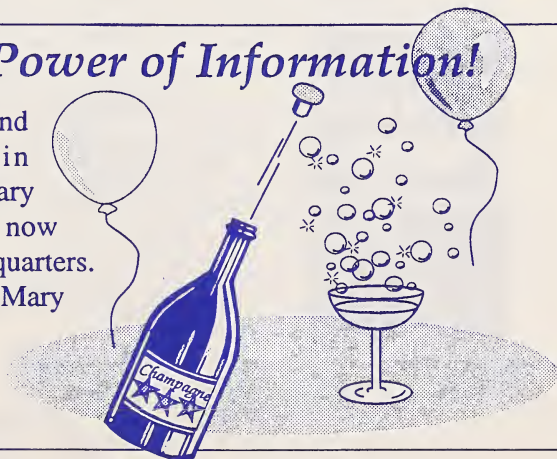
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CALENDAR

- 6-Apr-90** SF Bay Region Chapter Spring workshop, "Access to Information: Legal Issues for the 1990's," 9:00 am - 4:00 pm, Berkeley Conference Center. Contact: Beth Edelstein (415) 620-3716.
- 17-Apr-90** SLA SF Chapter dinner meeting, San Francisco. Speaker: Leroy Cook, private investigator. Contact: Jensa Woo (415) 823-8000.
- 20-22-Apr-90** Association of Independent Information Professionals (AIIP) annual meeting, San Francisco. Contact: Sue Rugge (415) 649-9743.
- 24-Apr-90** AJ Seminar, "Indexing for Libraries: a basic course in procedures for indexing files, articles, reports and data bases. National Maritime Museum Library, San Francisco. E. Bevan Ross, Instructor. Call (301) 881-4996.
- 15-May-90** SLA SF Chapter dinner meeting, "Creatively Coping with Stress." Speaker: Dr. Victoria Courtney. Location: East Bay. Contact: Sara Crew-Noble (415) 837-1399.
- 9-14-June-90** SLA Annual Conference, Pittsburgh, PA.
- 5-17-Aug-90** 4th Annual Western Archives Institute, UCLA. Cost: \$400; deadline to apply: June 1, 1990. Contact: Lauren Metzger, Administrator, Western Archives Institute, 1020 "O" Street, Sacramento, CA 95814, (916) 445-4294.

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READ MY LIPS — I NEED YOU!

The San Francisco Bay Region Chapter now has over 600 members. Of those, approximately 75 participate as chapter officers, or committee chairs or members. Many of these individuals have served the Chapter in many capacities over many years. It's time for "fresh blood" — new ideas and new faces to take the Chapter into the 1990's, and to give a respite to those who have already given so much of their time and effort. Please look over the list below and see if one of these activities wouldn't broaden your horizons both professionally and personally. Some committees' work involves more time than others, but I'll bet there is a niche for you here somewhere. Please help me by marking the activities of interest to you and returning this form to me by April 15, 1990.

If I don't hear from you, you'll be hearing from me. (Call me at 642-2511 if you have any questions.)

Cristina Campbell (President-Elect)
Public Health Library
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- ☐ **Networking** - Acts as clearinghouse for information on networking; Chapter liaison with other organizations active in networking.
- ☐ **Government Relations** - Coordinates and monitors activities associated with government relations and alerts members to them; liaison with SLA legislative network.
- ☐ **Mailing** - Handles all Chapter mailings.
- ☐ **Answering Service Liaison** - Picks up miscellaneous phone calls and mail directed to our chapter and handles appropriately. (Ideally works in downtown SF.)
- ☐ **Elections** - Handles annual chapter officer elections.

Multi-member committees:

- ☐ **Directory** - Works in collaboration with SanAndreas Chapter to publish the annual membership directory. (Computer system/database experience is useful.)
- ☐ **Fund Raising**
- ☐ **Consultation** - Need experienced members, familiar with org. & mgt. of special libraries.
- ☐ **Bulletin** - Produces 5 issues per year for the Chapter.
- ☐ **Academic Relations** - Works closely with student chapter at UCB.
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BULLETIN

BULLETIN

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PRESIDENT'S MESSAGE

How have you survived the year? Do you feel more satisfied, more enlightened, more energized in your professional life than you did when we started? Have you met some new colleagues to whom you can turn in a pinch? Have you made some new friends, or gotten to know old ones better, since we started this endeavor? Well, I must say, I have to answer YES to all of the above. It's been a great year for me, both professionally and personally, and I thank you all.

However, to measure the effectiveness of the Chapter's activities, all members should be able to answer YES to most of these questions. To do the job we set out to do, we should have made your professional lives better, easier, more rewarding. And, if we were lucky, we have added to the enjoyment of your personal lives as well. I don't know how we can measure the degree of our success, but I do know that many of you have contributed to the myriad of activities that the Chapter has offered: dinner meetings with speakers; copyright and legal issues workshop; strategic planning workshop; bulletins; directory; Names Project quilt panel; networking; library tours; publicity efforts; consultation services; communications; fund raising and advertising. All of these activities have involved many of you, but for those of you who weren't involved, I'd like to ask if you would please consider giving us your ideas for activities that would engage you, that would help you to become a better professional, activities that would make your job easier, more rewarding, more technically proficient. What can and should the Chapter be doing for you? If you need to know whom to call, the information is in the front of your Chapter directory. Don't let another year go by without being able to answer YES to at least half of the above.

Forthcoming events to look forward to include the annual conference in Pittsburgh, which should be interesting and fun. Also, for the first time in the history of this chapter, we are planning a summer

dinner meeting and a summer *Bulletin*. And speaking of forthcoming or not forthcoming, you will not receive a new directory until late in the fall of 1990, so continue to annotate the present one until then.

When I took on the job of President of the San Francisco Bay Region Chapter last June, I thought I had plenty of time to accomplish everything that I thought I wanted to do. Well, a year isn't a very long time after all, and so I've left a lot of things undone or only partially under way. But there are marvelous leaders who are following me who will pick up where I left off, continuing to move the Chapter and the profession forward. Please help them as much as you have helped me. And remember, you only get out as much as you put in. Thank you for a most wonderful year. — Terry Dean

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FROM THE EDITORS' DESKTOP



This has been a great year for the Chapter and a very challenging year to edit the *Bulletin*. It has been a real privilege for us to edit the *Bulletin*, standing at the lively crossroads of communications between members from such diverse fields as scientific, business, academic, medical, and law librarianship, working for employers ranging from the private sector businesses to the public sector and to the self-employed entrepreneurs. If the *Bulletin* has been interesting this year, it is mostly because of you, the members of the San Francisco Bay Region Chapter of the SLA.

Some of the outstanding achievements of our members this year include: *Rapid, effective recovery from the earthquake disaster of October 17, 1989; *Major advances in laying the foundation for statewide networking of libraries; *Terrific dinner meetings throughout 1989/90; *Excellent workshops, classes, and panels, for both practicing professionals and students alike; *Continued development of strong links between professional librarians and students, coupled with the development of a strong Student Chapter at UCB SLIS; *Continuous achievements in all our committees and divisions, where active members develop leadership skills that contribute to the strength of the SLA and to the information profession.

Special thanks to **Terry Dean**, who combines a quiet, modest confidence with a supportive attitude toward the members, and who encourage us to get past some of the rough moments in producing the *Bulletin*. Thanks also to President-Elect **Cris Campbell**, who contributed her experiences as Bulletin Editor. **Pam Handman** deserves a round of applause for leading the Program Committee. Thanks in large part to her efforts, no one can say we have boring meetings! **Terry Huwe**, as Academic Committee Chair, has done more in one year to solidify the ties between the Chapter members and the UCB Student Chapter than could have been imagined. **Martha Lucey**, Chair of the Advertising Committee, did an extraordinary job of sending everything on time, soliciting all the advertisements, and adding her cheerful sense of humor.

Martha has helped the Chapter bring in more advertisers than ever before, paving the way for her successor. Seyem Petrites continued to bring to us member news that went into the *Kaleidoscope* each issue. Thanks also to **Gail Persily**, who reliably took care of the Chapter's mailing duties, including preparation of an ever-increasing number of mailing labels for the *Bulletin*. Thanks to many other Chapter members for the accomplishments of your committees. There isn't room to thank all of the individual members who contributed articles and ideas. You know who you are, and it is because of you that we had success in creating the *Bulletin*.

Ann M. Jensen, of the Kresge Engineering Library at UC Berkeley, will take over the editorship of the Bulletin starting lo! with the first ever summer issue. Best of luck to Ann and all the members. Have a great summer!

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MUSINGS & EXHORTATIONS FROM THE PRESIDENT-ELECT

Check the April 16 issue of *InfoWorld* (p. 88) if you think your tolerance for ignorance can handle a jolt. A full page ad for CompuServe depicts Mrs. Wiggins at her book and paper-strewn desk, complete with bun, a vaguely loony and forbidding gaze, and wing-shaped glasses (sliding down nose) on a faux pearl chain, book date stamp in hand. The caption reads "Sometimes It's Easier To Ask A Machine". The ad is idiotic and insulting (on so many levels) but it "got my goat" particularly because it perpetuates the image of the librarian as the dotty, unapproachable automaton who spends her time either stamping books or shushing a rowdy patron. (I encourage you to bombard CompuServe with your comments. In the ad copy, you are even invited to do so on-line via the "Comments to *InfoWorld*" file. I don't have an account to be able to do that, and certainly never intend to set up an account!)

In starting to plan for Chapter activities next year, I had just been reviewing our growing list of members, marvelling at the diversity of information gathering and seeking settings we special librarians represent. San Andreas Chapter President-Elect Bonnie Shipper and I have been talking about the rich possibilities for professional development programs, drawing speakers from our own membership. (Our intention is to try a series of half-day nominal fee (e.g. \$10) workshops presented by members who are involved in novel projects or who can discuss mundane but vital topics like budgeting, starting a library from scratch, etc.) (No, I don't think we'll offer a program on "latest techniques for manual circulation.")

Our chapter has grown by 12% this year, and I can sense the burgeoning potential for more chapter activities, more ways for each of us to reap as well as to nourish the expertise that our diversity can produce. This year for the first time, we're going to have a summer meeting, modelled on the popular San Andreas Chapter summer gatherings, which have been informal brainstorming sessions. Instead of a formal program, we'll meet for a casual dinner to share ideas about what we'd like to see happen in

our chapter. (Definitely a good opportunity for some serious socializing too.) I would also like to make this an opportunity for people to be able to meet colleagues with the same divisional affiliation. A number of people have asked me about chapter-level divisional activities, and although no "formal" ones exist (to my knowledge), this can be a good chance for division members to meet each other and either strengthen their existing local ties or form some for the first time. I'm excited about the possibilities for this gathering; I hope to see a lot of you at the dinner on July 25. (You'll get the details in the mail closer to the date.) Let me know if you have any ideas about what you'd like to see happen that night.

There will also be a summer issue of our Chapter *Bulletin* for the first time. We hope to bring you news about year-end activities and the annual meeting, important material which seems to have faded off into oblivion by the time we usually produce the fall issue. (Anyone going to Pittsburgh who would like to contribute something, please get in touch with me!)

Thanks to all of you who responded to my request for volunteers for next year. You'll be hearing from me or from someone on the 1990/91 Advisory Council. And don't think it's ever an inappropriate moment to let me know you'd like to get more involved with the Chapter activities. I'm excited about what we can make happen together next year.
— Cristina Campbell

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HERBERT WHITE ON PROMOTING SPECIAL LIBRARIES WITHIN THE ORGANIZATION

Reva Basch

Aubergine Information Services

Under an enormous stuffed moosehead hanging on the wall of the UC Berkeley Men's Faculty Club, Dr. Herbert S. White, Dean of the School of Library and Information Science at Indiana University, spoke to a capacity crowd at the March 21 SLA Bay Region dinner meeting. White has gained a large and enthusiastic audience through *White Papers*, his regular column in *Library Journal*. In person, his practical and forthright advice came through even more convincingly.

The title of White's talk was "Promoting Special Libraries and Librarians in Corporate Settings." He is an eminently quotable speaker; rather than lose the essence of his delivery through paraphrase and summary, we have tried to record, as close to verbatim as possible, his key observations:

* You all work in corporations that are not in the library business. The word "library" does not show up in the annual report. You never see "We lost millions of dollars on the new automobile model we introduced, but the library saved us a million." Shareholders never stand up and say "Tell me about your library."

* It doesn't help to say "Look how wonderful we are; look at all the services we're providing." Being self-evidently good is not enough; "being good" melts away; you're *expected* to perform well. The case you have to make is that spending money on the library means making more money for the corporation. None of us are empire builders; you need to persuade your management that you need more authority and more resources because "it's best for the organization."

* Reporting circulation, holdings, and backlog is an exercise in trivia. Who cares? One manager told a librarian, "We have an office pool on the size of your backlog." You have to make the connection between your statistics and corporate profitability: a backlog of uncataloged material means that infor-

mation is not available to people who need it. You don't need more books; you have lots of books that aren't being read. What you need is information to fill gaps that stand in the way of making money. You don't need a clerk; you need to be able to leapfrog over the competition. Instead of counting the backlog, document what you are doing, or are trying to do, in direct support of important, ongoing, visible projects in the company as a whole.

* Be aware of corporate politics. Politics is not a dirty word. It's a way of getting resources to people who don't have them. Those who don't get the resources are the ones who think politics is a dirty word.

* Decisions about libraries are made by people who are not library users. Operations Management, Accounting, Legal, and Sales run the company, and are not generally your users. They don't know how to use you or what you do. They get suspicious, and focus on expenses rather than activities. R&D is overhead just like you, is just as vulnerable when budgets are being cut back, and *can* become your enemy. Forge alliances with R&D. Also, don't overlook branches and remote sites that, because of their limited resources, may be your biggest potential users. Ensure your survival by utilizing the principle of "ingratiated irreplaceability." Worm yourself into the workstyles of people who are doing important things in the organization.

* Nobody is "out" to get the library. You're not important enough to have enemies. It's not that people don't like us; they trivialize us: "The good old library." Managers say, "I'm going to cut your budget, but don't let it affect services." Your response should be, "Don't say stupid things like that; you don't say that to anyone else." If you admit that a cut can be absorbed, you're admitting that you stole the money last year. If you absorb it, they'll do it again next year. If told that a budget cut is "temporary," ask "What makes you think so?"

* You must make clear that cutting your budget means that the backlog will increase and the quality of service will go to hell. Program budgeting is a concept designed to put a level of responsibility into

(Continued on P. 6)

the budgeting process. Show what you will *do* with the money, and what you *can't* do without it. Include in your monthly report what's *not* getting done; that's what your boss needs to see. If he doesn't *want* to see it, tell him to give you the money you need, or else to give you written instructions not to report - that is, to cover up - negative information.

* Your biggest management responsibility is to train your boss. Managers operate on the principle of whether a given decision will bring them praise or blame, and budget-cutting always brings praise. Don't bargain for "favors," like one clerk when you need three, because you'll be paying for it for years. You have to make the boss a member of your team. If your strategy is to be so that small nobody will notice, it won't work. Closing libraries that have ceased to function is an act of euthanasia, and a correct decision: "One of the reasons I closed this library is that they never seemed to *want* anything."

* An article by Peter Drucker entitled "How to manage your boss" appeared in the August 1, 1986 *Wall Street Journal*. In it, Drucker calls the boss "your most important employee." You must discuss programs and issues with him, not just money. Never bring your boss a problem; always bring a problem with a *solution*. If he agrees with your goals, it's his responsibility to find the money to implement them. He'll give you various scenarios - profits are down, we're over-extended, and so forth - depending on how the organization is doing, all of which point to the conclusion that there's no money for what you want to do. Your response should be "This company has a ton of money; you just don't want to give me any."

* It is easier to get a lot of money for a significant purpose than to it is to get a little. Saving money is not your job. Other people are paid more than you to save money. *Your* job is to run a good information center. You can't squander enough money by taking it into the shower and tearing it up to affect earnings. Go ahead and spend their money! When do economy drives *end* anyway? When was it *okay* to spend money? Remember: In the absence of money, there is money.

* Overhead operations are assumed to be wasteful. But the President's office is overhead. So are Accounting and Purchasing. They have protected the exclusiveness of their turf, and you have to do the same. If you have no money to do online searching, you'd better make sure nobody else is doing searching. Demonstrate who *should* be doing it, show that you do it better and cheaper, *and* you get paid less for it. Of course Dialog is pushing end-user searching; its profits come from sloppy searching. Accountants can be your greatest allies here; they have no ax to grind, they just want to save the company money. Make your case with them.

* Drucker's comments on service professionals apply directly to librarians: They are measured on what they spend, not on what they do. Their agendas are controlled by outsiders who often have different, and contradictory, agendas. Service professionals accept a "moral imperative," an obligation that, with or without resources, "we have to do what we have to do." Once management realizes you feel this way, they've got you. Avoid the clerical trap. If you don't have enough clerks, all your professionals will be doing clerical work. Tell your boss, "I won't steal your money by doing clerical work." Don't say this out of pride, but out of responsibility for the organization.

* You have to involve your manager in running your library. He has to be fascinated, or to resign. You have a right to a boss who cares, and who has time for you. If information is important, the company has to address who does the job best and most cost-effectively. The alternatives to a good library are inefficiency or ignorance, and neither is acceptable.

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STRATEGIC PLANNING WORKSHOP

Frank Lopez, Chevron Research and Technology
Company

Strategic planning was the subject of a workshop hosted by the Chapter's Strategic Planning Committee on February 27. Thirty-four participated in the event. Another 23 who registered to attend but did not, missed an informative session. (Please make sure to call in advance if you must cancel, so that others who want to can participate in future Chapter activities!)

Our guest speaker was Nasus Raze. Ms. Raze is Senior Information Analyst at Hewlett-Packard's Company Market Information Center located in Cupertino. She has extensive experience in developing strategic plans and spoke with authority on the topic. Her presentation focused on the steps involved in establishing a strategic plan. She offered a characterization of strategic planning: "The goal of strategic planning is to adapt to the inevitable and be in the best position possible when the inevitable happens." Areas discussed include developing a mission statement, practical ideas for

implementation, and a basic framework design of a strategic plan. Her workshop handouts are helpful tools to consult for those considering developing a plan. The handouts include a short bibliography and a pre-planning worksheet.

Since no two plans are alike and each will change periodically, a generic strategic planning model was presented. Each plan should include the following elements: pre-planning, values audit, mission statement, environmental scan, reserve audit, strategic profile, performance audit, functional plans, implementation, and evaluation. She also presented an example of the table of contents for a strategic plan. Some pitfalls to avoid in the planning process include: failure to address organizational priorities, an unrealistic assessment of skills, failure to involve the right people, perfectionism, limited thinking, brainstorming too long, and planning paralysis.

Audience participation was encouraged. Twenty-eight of the attendees rated the program excellent. One person commented that it was an excellent use of a working morning.

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ACADEMIC RELATIONS HOSTS CAREERS PANEL AT UC BERKELEY

Terry Huwe, Chair, Academic Relations

The Academic Relations Committee hosted its second annual career panel at UC Berkeley's School of Library and Information Studies on March 6. The event was titled "Getting Into Special Libraries, Getting Ahead in Special Libraries." The goal of the presentation was to alert MLIS students to the opportunities for challenging professional work in special libraries. Five Chapter members shared stories from their own careers and current library settings, spicing their comments with the kind of humor and insight that greatly enhances the academic study of special libraries.

The panelists were: Eunice Azzani (Korn/Ferry); Deborah Bittner (Cetus); Hal Gibson (Pacific Presbyterian Medical Center); Pam Handman (Cetus); and Jan Hewitt (Pacific Bell/Marketing Intelligence Center). Since Debbie and Pam both work at Cetus, this allowed students to have a broader view of information services within one special library. Panelists made interesting comments regarding the cyclical nature of corporate management strategies, and the need for advocacy on behalf of the library; the job market for health sciences librarians; and opportunities beyond the traditional library setting.

Thirty-five people attended the panel, which was followed by a wine and cheese buffet. Students asked engaging and provocative questions during the question-and-answer session, which suggests that they have gained a high level of awareness of the various issues affecting library services in the corporate world.

The Student Chapter and Academic Relations Committee would like to extend their appreciation to the speakers for volunteering to share their experiences.

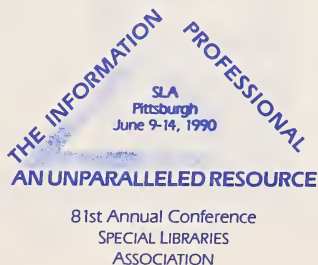
SLA & NOCALL CO-SPONSOR A CAREER PANEL ON LAW LIBRARIANSHIP AT UC BERKELEY

Terry Huwe, Academic Relations Chair

The San Francisco Bay Region Chapter and the Northern California Association of Law Libraries (NOCALL) co-sponsored a career panel at the School of Library and Information Studies on April 10. This event was titled "Career Opportunities in Law Librarianship." The speakers were: Lynn Lundstrom, U.S. District Court; Alice McKenzie, Brobeck, Phleger, & Harrison; Lee Ryan, University of San Francisco Law Library; Cheryl Smith, O'Melveny & Meyers (Los Angeles); and Mary Torres, Steefel, Levitt, & Weiss.

The panelists discussed their own career development, and the prospects for employment in a variety of law library settings. The working environment in court, academic and private law libraries was explained in detail and with considerable humor. Cheryl Smith, Manager of Litigation Services at O'Melveny & Meyers, focused on the opportunities for MLIS graduates in litigation support, a setting entirely removed from the traditional law library.

Over 40 students attended the event, matching the attendance record at the March career panel for special library careers. Refreshments followed the panel, and the cost was covered by NOCALL.



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SAN FRANCISCO BAY REGION AND SAN ANDREAS CHAPTER MEMBERS TO GIVE PRESENTATIONS IN PITTSBURGH

Cruising through the SLA 81st Annual Conference brochure, some familiar names appear as leaders and presenters of various workshops. If you're going to Pittsburgh, you may want to look up some of these presentations and workshops, if you happened to miss them. Page numbers refer to the page in the brochure where the workshop is listed.

Monica M. Ertel of Apple Computer, Inc., will moderate "Electronic Tools for Your Research Needs" Monday June 11, from 3:00 pm to 4:30 pm. (P.19) **Monica** will also be a speaker in "Back to the Future: Information Centers in the Information Society" Tuesday June 12, from 10:30 to noon. (P.24)

Bill Fisher, Head of the Division of Library Science at San Jose State University, will moderate "The Information Professional as Mentor" Tuesday June 12, from 7:30 am to 9:00 am. (P.23)

Terry Dean will lead a Conference-wide roundtable, "Innovation: Isn't It About Time You Did Something New? Expect More from Your Information Center" Tuesday June 12, from 10:30 to noon. (P.24)

Richard Geiger, of the San Francisco Chronicle Library, will speak in "How the Electronic Dark-room Technology Will Change the Transmission of Wire Photos" Tuesday June 12, from 1:30 pm to 3:00 pm. (P.27) **Richard** will also be speaking with **Elyse Eisner**, of the Contra Costa Times, at "Managing the News Library" Thursday June 14, at 9:00 am. (P.42)

Susan Higgins, of Dialog Information Services, Inc., will moderate the Online Section panel, "Marketing Your Library: How Online Services Can Help Promote Use of Your Library and Boost Its Image within the Organization" Wednesday June 13, from 11:00 am to noon. (P.33) **Eleni Kolmvotos**, also with Dialog, will speak at the same panel.

Ann DiLoreto, of Legal Information Management, will moderate "Working Through the Legislative Process" Wednesday June 13, from 3:00 pm to 4:00 pm. (P.36) The Honorable **K. LeRoy Irvis**, former Speaker of the House of the Pennsylvania Legislature, now from the University of Pittsburgh School of Law, will discuss how special interest groups use the legislative process to further their agendas. A business meeting of the Law and Public Policy Roundtable will follow. *(A new leader for the Roundtable is needed. Upcoming SLA conferences will be in San Antonio (1991) and San Francisco (1992). Contact Ann DiLoreto, Legal Information Management, at (415) 326-7370 for further information.)*

For more information about Pittsburgh and environs, write: Rita Evans (who used to live in Pittsburgh) at: Dolby Laboratories, Technical Library, 100 Potrero Ave., San Francisco, CA 94103. Send a letter, with S.A.S.E.



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DEPOSITORY STATUS OF THE CALIFORNIA CODE OF REGULATIONS THREATENED

Lee Ryan, Univ. of San Francisco Law Library

Many law librarians and state depository librarians in California were handed a rude shock in February when Linda Stockdale Brewer, director of the state's Office of Administrative Law (OAL), announced that the OAL had *already* decided to print the **California Code of Regulations**, the state's regulatory laws, under the auspices of a private publisher instead of the State Printer. The new, revised code will cost approximately \$1,985 to start, and \$1,850 per year to subscribe to the weekly updates. The publisher, Barclay's, promises to provide an index, *at extra cost*, later in the year. Up to now, over 150 state depository libraries had received the set of approx. 50 binders and continuous weekly updates free of charge, per the Depository Library Act. State agencies produce regulations to implement the laws passed by the Legislature. The Code is an essential holding for most law libraries. Thousands of citizens and businesses rely daily on an up-to-date Code to guide them in environmental decisions, wage and hour decisions, Medi-Cal administration, professional board competency exams, and a host of other functions.

In November of 1989, the State Printer told the OAL that it would no longer print the revised Code, then being prepared by OAL. OAL hastily contracted with Barclays to print the Code. Depository libraries were not informed of the switch in publishers until February, when OAL announced its *de facto* decision not to provide the new Code to depository libraries. Now that the California Code of Regulations is being printed privately, the OAL has announced that it no longer intends to make copies of the Code available to state depository libraries. (OAL will continue to send 100 copies of the Code to county law libraries, via the court clerks, pursuant to Government Code section 11344.2.) According to Ms. Brewer, the Code should in theory be a depository item, but: a) OAL does not have the money to pay for its distribution, and b) in any event, it is not OAL's responsibility to see to the printing and distribution of the Code.

This appears to conflict with the State Administrative Procedure Act and the Library Depository Act. Gov't Code section 11344 obliges OAL to "[p]rovide for the official compilation, printing, and publication of...the California Code of Regulations." Gov't Code section 14901 provides that "of publications not printed by the State Printer, the department, commission or other agency concerned shall print one hundred (100) copies" for distribution to depository libraries. There is therefore reason to believe that the the Office of Administrative Law is in violation of state laws.

What are libraries doing in response? *The **State Library** is challenging OAL's determination. It has tirelessly pursued the issue with OAL directly, and with the Governor's Office. It has also sought help from its counsel in the Attorney General's Office. *The **California Library Association** has instructed its lobbyist in Sacramento to press the case for enforcement of the Library Depository Act. *The **Northern California Association of Law Libraries (NOCALL)** has formed a committee which is launching a letter-writing campaign. ***Southern California Association of Law Libraries (SCALL)** will also advocate on behalf of free depository distribution.

Other libraries can also help the depository libraries by writing their legislators and government bodies involved. What is at stake is not merely the California Code of Regulations, but whether or not public bodies will have to continue to distribute depository documents to the public. Some addresses to write to follow:

***Huston Carlyle, Jr.**, Legal Affairs Secretary, Office of the Governor, First Floor, State Capitol, Sacramento, CA 95814, Ph. (916) 445-2864;
***Linda Stockdale Brewer**, Director, Office of Administrative Law, 555 Capitol Mall, #1209, Sacramento, CA 95814, Ph. (916) 323-6221;
***Assembly Committee on Government Organization** [Has oversight over OAL], 4016 Capitol Bldg., Sacramento, CA 95814, Ph. (916) 445-3451;
***Senate Committee on Government Organization** [Has oversight over OAL], 5048 Capitol Bldg., Sacramento, CA 95814, Ph. (916) 445-1193.

**SLA MEMBERS PRESENT
WORKSHOP ON LEGAL ISSUES**
Contributed by Joe Morganti, Chevron Park
Technical Library

**Access to Information: Legal Issues for the
1990's**

April 6, 1990 at the Berkeley Conference Center

Approximately 80 people heard 8 speakers wrestle with the legal and ethical concerns of today's competitive, rapidly changing information environment. Keynote speaker **Robert Berring**, Library Director of Boalt Hall Law Library, opened the day with a very stimulating talk on "Access to Information: Risky Business in the 1990's." He focused on three areas of concern: copyright issues, legal liability, and the need for more active participation in the legal process by information professionals.

Following the keynote speaker, a panel of three experts then discussed the question, "Is Your Company at Risk of Copyright Infringement?" **Daniel Appelman**, a copyright attorney with the firm of Heller, Ehrman, White and McAuliffe, discussed "Copyright in the Electronic Age." **Bob Merson**, the Trademark Counsel for Chevron Corporation, then spoke on "Practical Legal Issues in Meeting Photocopy Needs in the Business Environment." **Georgia Finnigan**, President of the Information Store, rounded out the panel with a discussion on "Dealing with Copyright as an Information Provider in a Climate of Changing Needs and Changing Technology."

After lunch, the group reconvened for a panel on "Access to Business Information: Three Points of View." **Wendy Diamond**, Assistant Librarian at UC Berkeley's Business/Social Science Library, began with "Researching the Social Performance of a Corporation." Ms. Diamond distributed a comprehensive bibliography of sources for tracking the social performance of corporations in the United States. Next, **Judy Labovitz**, Director of Information Services at Cetus Corporation, discussed "Developing a Competitor Intelligence System." The final panelist, **David Cook**, brought a unique perspective to his topic, "Researching the Public Record and Beyond—The Private Investigator's

Perspective." Mr. Cook, a former FBI agent, now works as a private investigator at Kroll Associates. He emphasized that all his work begins with a close examination of the public record.

Robert Simons, General Counsel at Dialog, offered the final presentation of the day, "Identifying Trends in Information Transmission and Storage and Legal Issues Involved." Mr. Simons also recommended a valuable sourcebook, Information Industry Terms and Conditions, edited by Wendy Schipper and Betty Unruh.

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ANNOUNCEMENTS

We received dozens of announcements for this issue, and since we promised everyone we'd run them, we decided to put them in one place. First will come announcements concerning the Annual Conference. Next are announcements for books and serials people are donating/selling. Finally, everything else. Please look through here — you may find something interesting. — Ed.

ANNUAL CONFERENCE:

Want to have a good time in Pittsburgh? **Rita Evans** lived there for many years, and will gladly share information about places to see and things to do. Send a stamped, self-addressed envelope to Rita at Dolby Laboratories Technical Library, 100 Potrero Avenue, San Francisco, California 94103.

Kristin Jacobsen, President of the SLA Student Chapter at UC Berkeley, needs a roommate for the Annual Conference in Pittsburgh, June 9-14. If you'd like to share a double room (\$90-93/night, or \$45-\$47/person), contact Kristin at (415) 524-2394.

The **Marketing Swap & Shop** is an opportunity to share copies of your most successful marketing literature, and pick up new marketing ideas from other libraries. To participate, send copies of your material to: Barbara Spiegelman, Westinghouse Electric Corp., IRC East Bay 209, Northern Pike, Monroeville, Pennsylvania 15146, ATTN: SLA Swap & Shop, along with your name, organization name, address, phone number. Please mail or UPS your materials to arrive between May 1 and June 6. Interested in giving a poster session? Please call **Sharon LaRosa**, Marketing Section chair, at (617) 871-6288.

FOR SALE/FREEBIES:

The Walker's Manual of Pacific Coast Securities, 1927-1977. Contact: **Catherine Ghent**, Safeway Stores Library, Phone: (415) 891-3236.

FOR SALE, CONT.

Selected issues of ASCE, Journal of Structural Engineering, June 1979 - October 1987. Contact: **Wess-John Murdough**, H.J. Degenkolb Associates, (415) 392-6952.

Survey of Compounds which have been Tested for Carcinogenic Activity, 1957-1986; and Analytical Chemistry, 1976-1986. Contact: **Janet McDonald**, (415) 472-4011.

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NEW PUBLICATIONS:

Union List, Northern California Association of Law Libraries. \$50-\$60, depending on contributor and membership status. Order forms are available from: **Jaye Lapachet**, Folger & Levin, 275 Battery Street, San Francisco CA 94111.

Union List of Serials, 4th edition, Northern California and Nevada Medical Library Group. \$35-\$90 plus sales tax, depending on contributor and membership status. Contact **David Anderson** at the Carlson Health Sciences Library, University of California, Davis CA 95616-5291.

Paper Trails: A Guide to Public Records in California, by **Barbara T. Newcombe**. \$14.95 plus sales tax, postage, & handling. Sponsored by the Center for Investigative Reporting, 530 Howard Street, San Francisco CA 94105-3007. (415) 543-1200.

Directory of Gay and Lesbian Library Workers, sponsored by the Gay and Lesbian Task Force of the American Library Association. Contact: **Cal Gough**, 491 Seminole Avenue, #14, Atlanta, GA 30307.

(Continued on P. 16)

ANNOUNCEMENTS

(Continued from P. 15)

Directory of Fee-Based Information Services in Libraries. \$25-\$35. Sponsored by FISCAL, the ACRL discussion group for libraries with fee-based services. Contact: **Stephen Coffman**, FYI, County of Los Angeles Public Library, 12350 Imperial Highway, Norwalk, CA 90650. (213) 868-4003 or FAX: (213) 868-4065.

SCHOLARSHIPS AND AWARDS:

1991-92 Fulbright Award for a practicing librarian to pursue professional work in the United Kingdom at a degree-awarding institution or major research library. Call (202) 686-7878 or write CIES, 3400 International Drive, N.W., Suite M-500, Washington, DC 20008. *Deadline for applications is August 1, 1990.*

OTHER ANNOUNCEMENTS AND NEWS ITEMS:

State Librarian, **Gary Strong**, will teach the **Colloquium on Contemporary Issues (LIBR 281)** at San Jose State University, Division of Library & Information Science this summer. The course will focus on public policy issues for California libraries/information centers, e.g. access to information, statewide networking, and funding. The course will be held Thursdays from June 21 - July 26. For a complete summer schedule, contact: **Bill Fisher**, Division of Library & Information Science, San Jose State University, San Jose, CA 95192-0029, Ph. (408) 924-2494.

UC Berkeley Reinstates School Library Program. The School of Library and Information Studies will again offer a program for students interested in working in school library media centers. The new name of the program is **Library Media Teacher Credential Program**. Applicants must already have completed requirements for a teaching credential. Interested students are invited to apply for admission to the School in the Fall of 1990. For more information, contact the School: (415) 642-1464.

The **San Francisco Public Library** has expanded and consolidated its business and financial services at the Civic Center Main. Business resources, once scattered throughout the collection, are now concentrated in one location, the **Business, Science, and Documents Center**. San Francisco's Main reopened on January 12, 1990. Hours are: Monday, Wednesday, Thursday, Saturday, 10:00 A.M. - 6:00 P.M.; Friday, 12:00 - 6:00 P.M.; and Sunday, 1:00 - 5:00 P.M. For more information, call: (415) 558-3321.

VENDOR BREAKFAST: The Program Committee is considering the possibility of inviting various vendors to present their products sometime during the summer. This would provide Chapter members an opportunity to survey the latest merchandise and equipment and possibly raise some money for the Chapter. Anyone who is interested or who has any ideas is invited to contact **Tim DeWolf** at: (415) 774-2454.



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According to the State Business and Professions Code, each county in California has a public law library, funded exclusively from civil court filing fees. The Alameda County Law Library, established in 1891, is governed through its own Board of Trustees, composed of three Alameda County Superior Court judges, two Alameda County Municipal Court judges, a member appointed annually by the Chairman of the Board of Supervisors, and a member representing the Alameda County Bar Association. Under the directorship of Cossette Sun, the Law Library manages to incorporate the best of modern library technology while maintaining its commitment to excellent public service.

The Main Library is located in the Alameda County Courthouse in downtown Oakland, although plans are in progress for a new Law Library building across the street. The South County Branch is adjacent to the Hall of Justice in Hayward.

The Law Library is open to the public, although borrowing privileges are restricted to residents of Alameda County, judges, attorneys practicing in Alameda County, and public officials. The Library's clientele includes judges, attorneys, paralegals, and people researching their own legal matters. In addition to a good basic legal collection, the Law Library has practice materials from publishers such as Continuing Education of the Bar, Rutter Group, and the popular Nolo Press. The Law Library receives California Supreme Court and Appellate Court briefs on a depository basis, indexing them for users' access. Bay Microfilm uses the Library's brief collection as the master copy for the microfiche set subscribed to by many Bay Area law libraries.

The Law Library offers a full range of legal reference services to its clientele. The Main Library has three full-time public services librarians: Molly McLuer, Head of Public Services, and Reference Librarians Susanne Pierce Dyer and Robert Podlech. Together, they provide professional reference services seven

days a week. The Main Library also offers reference services Monday through Thursday evenings, with Reference Assistant Renee Dyer and Public Services Assistant Johnnie Conner. The South County Branch has one Reference Librarian, Greg Fite, and a highly experienced Library Technician, Sylvia Mulvihill. The Branch Library offers professional reference services Monday through Friday, with Saturday hours except during the summer.

The Law Library has fully integrated modern technology in both Public and Technical Services. The Library offers online searching in LEXIS and Westlaw, on a fee basis. Reference librarians at both the Main and Branch Libraries assist patrons in developing search strategies. The Main Library also has an online public access catalog through Sydney's Library Integrated System, and is implementing a bar coding system for circulation.

Colleen Kensinger, Head of Technical Services, makes full use of modern technology in her operations. Items are cataloged through RLIN, with completed records downloaded into the public access catalog. The Library also uses Sydney's automated Serials Control module, and uses CULP (California Union List of Periodicals) to contribute to a union list distributed by the Northern California Association of Law Libraries (NOCALL). The Alameda County Law Library is also a member of BayNet (Bay Area Library Information Network) and a contributor to its BALIN List of Periodicals.

Some Library materials may be borrowed on interlibrary loan by law librarians in the Bay Area. Loan requests should be submitted on the ALA ILL request forms. The Law Library also has a fax machine, which can be used for ILL requests on a limited basis. Fax transmissions are charged at cost by the Law Library.

Editor's Note: The governor has recently signed S.B.1609 into law. This bill allows counties to increase filing fees. It is now up to the law library community to convince county governments to enact the filing fee increases.

LIBRARY TOURS

by Rita Evans

UNIVERSITY OF CALIFORNIA, BERKELEY

JUDAH L. MAGNES MUSEUM

A tour of Judah L. Magnes Museum was held on March 1, 1990. The museum and its associated library are housed in lovely surroundings in a former mansion with beautiful grounds in Berkeley. The Museum chronicles the history of Jews in the western United States. The visit featured descriptions of the rare and historical book collections, the manuscript collection, and the Jewish Western History Museum. A display of contemporary art was also on view. The tour attendees had a very interesting look at several special collections.

The visit to the UC Berkeley Libraries on April 25 convened in the lovely Morrison Room at Doe Library, where the group heard a description of the University Library and the affiliated libraries on campus. The Special Library Access program, a service for special libraries, was explained. This group fills requests for loans of books, photocopies from serials, and for other access to materials on the Berkeley campus. Libraries need to establish deposit accounts. A very quick turnaround time of 24 to 48 hours is offered, with 4-hour Rush service available for an extra fee.

Small groups then toured one of four university libraries: The Bancroft Library, the Institute of Governmental Studies Library, the Public Health Library, and the Kresge Engineering Library. The tour attendees had the chance to look at the operation of each of these special collections, and had plenty of opportunity to ask questions.

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STUDENTS' CORNER

Kristin Jacobsen
President, UCB Student Chapter

I'd like this column to be an open thank-you letter to the many SLA members, especially Terry Huwe, who have made student participation in the Chapter such an enriching experience.

Many of the following remarks come from an essay I wrote for the scholarship to attend the annual conference in Pittsburgh, for it was in the process of writing the essay that I was able to put into written form some of the ideas that had been floating around in my head since the first dinner meeting last fall.

Before I attended my first professional meeting, I knew that meeting and talking to SLA members was a good way to establish connections and find jobs. What I didn't realize was that attendance at meetings would offer me a window into the breadth and depth of services offered to information professionals, as well as a glimpse of future paths I can take in anticipating clients' needs and tailoring services to meet them.

Simply by talking to librarians before meetings, I also get a sense of the value of sharing problems and solutions, talking over developments in the field, or discussing ways to advance special librarianship and the information profession in general.

Involvement in SLA has also exposed me to information about technological advances and non-traditional services in special libraries. I was already aware of automated technical services, CD-ROMs, and online searching. I didn't know that special libraries are also embracing emerging technologies and are broadening conceptions about what libraries or information centers can accomplish. This was demonstrated at the panel dealing with Cetus' and Failure Analysis' collections of non-bibliographic databases, and Apple librarians' participation in project teams.

Finally, I have learned how to reach into the future. I have benefitted from SLA's commitment to students. I have seen first-hand how seriously

Chapter members take students, as future fellow professionals who will contribute to the development of the information world. I realize that, in nurturing our growth, you have made an investment in the profession. I know how valuable this concern and assistance is to me, and I realize how important it is to continue this tradition when I become a working professional.

As the slogan for the 1990 conference states, information professionals, especially those in the Special Libraries Association, are indeed an unparalleled resource. For me, and for other students, your creativity and expertise have become invaluable and will continue to challenge me as I become a practicing member of the profession.

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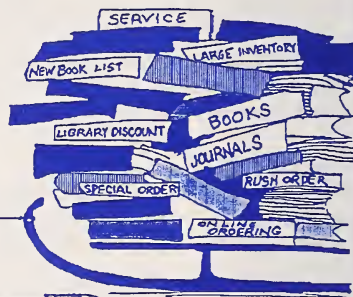
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Sandra D. Kirshenbaum is President of the non-profit organization Pro Arte Libri, and Editor-in-Chief of the journal Fine Print. In November 1989, Dr. David Bender [Executive Director of the Special Libraries Association] invited Ms. Kirshenbaum to offer suggestions and comments regarding the future goals and direction of the Association. Here are some highlights from her thoughtful response, contributed by Chapter member Gail Sorrough. — Ed.

"I realize that it is, perhaps, presumptuous of me to offer such commentary as I am not a member of the Association and am not familiar with its operations and current programs. However, as I am a formally trained librarian, and a publisher for fifteen years of a journal devoted to contemporary bookmaking, I may have a fresh view to bring that embraces a broad spectrum of library and communications issues...In reading over the recent reports of the SLA, I was disturbed by what appeared to be an undue emphasis on 'image' and on the status of the individual and an insufficient focus on the state of the library and information centers of America. There are many libraries and information resources—often small and specialized—in this country which are in a parlous state and which need the help of SLA..."

"I would like to see the SLA act as a sort of Library Protection Agency not unlike the Environmental Protection Agency...Set up a 'Commando Corps' of skilled professional librarians and information specialists who would be available to go out to institutions and small or medium-sized corporations that need counseling and advice...Put out an Endangered Libraries List, much like the Endangered Species list; circulate it widely to mass media...SLA chapters and divisions give awards, but perhaps there is room on a national level for official recognition to corporations and community organizations which have done the most for the preservation and dissemination of knowledge...SLA should also use the glare of their official spotlight by condemning actions which damage or diminish the operation and existence of libraries and information resources..."

"Muriel Regan, President of SLA...expresses the wish [in the 1989 Annual Report] that the public not associate the organization 'with books, with preservation, with the past' and suggests...a public relations campaign to instead establish the special librarian 'on the leading edge'....Yet are the two images really mutually exclusive? Other professions proudly trumpet their long tradition of achievements...and use precedent to lend legitimacy to their breakthroughs. Why should members of the Special Libraries Association abandon and even betray their heritage? After all, the SLA motto is 'Putting Knowledge to Work'—emphasis, quite rightly, on knowledge..."



CALENDAR

9-14-June-90 SLA Annual Conference, Pittsburgh.

20-Jun-90 AJ Seminars, "Business Information Sources: A Basic Course on Sources, Systems, Services and Techniques. National Maritime Museum Library, Fort Mason, San Francisco. Sandra Belanger, Instructor. Ph: (301) 881-4996.

17-Jul-90 AJ Seminars, "CD-ROM Networks: Alternatives to Single-Product Stations." National Maritime Museum, Fort Mason, San Francisco. John Lowe, Instructor. Ph: (301) 881-4996.

25-Jul-90 Summer Chapter dinner meeting at Ratto's in Downtown Oakland. More information will be mailed to members. See you all there!

5-17-Aug-90 4th Annual Western Archives Institute, UCLA. Cost: \$400; deadline to apply: June 1, 1990. Contact: Lauren Metzger, Administrator, Western Archives Institute, 1020 "O" Street, Sacramento, CA 95814, Ph: (916) 445-4294.

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KALEIDOSCOPE

Jennifer Choate is leaving Deloitte, Haskins, & Sells (and the Bay Area) to begin a new chapter in her life. Good luck and best wishes!

Tim DeWolf is now Senior Librarian at BHP-Utah Minerals, International. **Karen Kieffer**, former Senior Librarian, is the new Coal Commodities Expert.

Terry Huwe has been awarded the \$1,000 *Samuel Lazerow Fellowship for Research in Acquisitions for Technical Services* by the Association of College and Research Libraries (ACRL) of the ALA. ACRL is also covering his attendance at the ALA Annual Convention in Chicago, starting June 25. His winning proposal was entitled "Classification Issues Facing Highly Specialized Collections."

Frank D. Lopez' telephone number at Chevron Research and Technology Company has changed to: (415) 620-2394/Fax: (415) 620-5621.

Cynthia McClellan, Assistant Librarian at Bancroft, Avery, & McAlister in San Francisco and her husband, Ray Bausano, welcomed their new son, Christopher Ray Bausano into the world November 11, 1989. **Cynthia** returned to work March 5, 1990, to join newly hired Head Librarian **Mark Mackler**.

Anna Mancini will be the new Chapter Academic Relations Chair for 1990/91.

Kathy McDevitt-Parks, formerly of Coopers & Lybrand, is now Information Research Analyst at Pacific Bell Corporate Accounting and Tax Libraries in San Francisco. Her new work phone number is: (415) 542-7961.

Gail Persily, formerly with the San Francisco Chronicle Library, has accepted the position of Bibliographic Analyst at the University of California, San Francisco's Information Technology Services.

Karen Takle Quinn, Product Consultant with IBM Corp. in San Jose, has been recognized as the Distinguished Alumna of the Year 1990, by the Rutgers Graduate Alumni of the School of Communication, Information and Library Studies for her pioneering work in library automation. Congratulations, Karen, for an honor well deserved!

Debbie Sommer, Librarian at Rutherford & Chekene, will be moving to The Foundation Center.

Marie Tilson is the recipient of the **1990 Chapter Professional Achievement Award**. According to Elyse Eisner, "Those who know Marie know that there is scarcely a Chapter office she has not held or a committee on which she has not served. Her most recent [major] achievement was the organization of the 65th anniversary celebration last May. She has also been an active member of the Petroleum and Energy Resources Division, serving as Treasurer from 1982 to 1984, and as Division Bulletin Editor from 1984 to 1986. She has been a contributor to four editions of Sources of Information in Transportation, and she serves as advisor to the library technician program at San Francisco City College ... Congratulations, Marie, and may this inspire you to ever greater achievements!"

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